

**Global Service and  
Support Catalog for OMRON  
Control Devices**

**OMRON**



# **Global Service Support Catalog**



**Making Manufacturing  
Reliable Worldwide**



# OMRON's Total Service Support with Global Connections

OMRON seeks to help the manufacturing industry in locations throughout the world.

**Planning and Design**

**Inspection**

Services are tailored for specific customer needs

**Repairs and Maintenance**

**Commissioning and Technical Support**

Planning and Design



Inspection



Sales and Distribution



Commissioning and Technical Support



Repairs and Maintenance



## Consulting

We use the latest technologies and product portfolios to provide our customers with the support they need, from selecting the optimal products and system design, to troubleshooting and repairs.



## Tsunagi Laboratories

We can test the connections between your devices and OMRON Programmable Controllers.

\*As of February 2013, this service is available only in Japan, China, and the Netherlands.



## Inventory Centers

OMRON has approximately 20 inventory centers at various locations around the world. We can quickly support our customers with product portfolios that are suitable for the needs of each particular site.



## Onsite Support Service

Our service engineers will travel to your facility and assist you in the event of any problems or to help you get your system commissioned, and also to provide the support required for the stable ongoing operation of your system.



## Repairs

We have maintenance facilities across the globe to reduce the lead time for repairs. We will help you get your facilities back into operation as quickly as possible.

# Sales and Distribution

## Services for All Your Needs

e-learning

Technical consultation

Training

Internet

\*Not all services are available in all countries and areas. Refer to page 6 and after for details.

## Complete Support



### e-learning

Learn about OMRON products through our completely free online learning service courses available in thirteen languages. Courses range from introductory to advanced levels.

\*Available Languages  
Japanese, English, Chinese, Korean, Vietnamese, Thai, Indonesian, Portuguese, French, Spanish, Italian, German, and Russian.



### Technical Consultation

We are happy to provide consultation if you have any questions about our products, from selecting the right products, to setup and troubleshooting.



### Training

We provide a variety of courses at our locations worldwide, such as regularly scheduled and customized seminars. Our training is also provided in your local native language.



### Internet

OMRON has approximately 40 websites in different regions around the world. We also have catalogs and manuals available in your native language.

**OMRON has a support network of 150 locations in 40  
 These locations are also partnered with  
 local distributors to provide a full range of services.**



## INDEX

### GREATER CHINA Page 6 to 9

CHINA Page 6 to 8  
 HONG KONG Page 9  
 TAIWAN Page 9

### KOREA and JAPAN Page 11 to 13

KOREA Page 11  
 JAPAN Page 12 to 13

### ASIA PACIFIC Page 14 to 18

INDIA Page 15  
 INDONESIA Page 15  
 MALAYSIA Page 16  
 PHILIPPINES Page 16  
 SINGAPORE Page 17  
 THAILAND Page 17  
 VIETNAM Page 18

### OCEANIA Page 18 to 19

AUSTRALIA Page 19  
 NEW ZEALAND Page 19

# countries and regions.



JAPAN

NORTH, CENTRAL and SOUTH AMERICA

OCEANIA

Sales HQ/  
representative office

Sales office

**NORTH, CENTRAL and SOUTH AMERICA**  
Page 20 to 21

- UNITED STATES Page 20
- CANADA Page 21
- MEXICO Page 21
- BRAZIL Page 21
- ARGENTINA Page 21

**EUROPE**  
Page 22 to 27

- |                        |                     |                  |                        |
|------------------------|---------------------|------------------|------------------------|
| AUSTRIA Page 23        | FRANCE Page 24      | NORWAY Page 25   | SPAIN Page 26          |
| BELGIUM Page 23        | GERMANY Page 24     | POLAND Page 25   | SWEDEN Page 27         |
| CZECH REPUBLIC Page 23 | HUNGARY Page 24     | PORTUGAL Page 26 | SWITZERLAND Page 27    |
| DENMARK Page 23        | ITALY Page 25       | ROMANIA Page 26  | TURKEY Page 27         |
| FINLAND Page 24        | NETHERLANDS Page 25 | RUSSIA Page 26   | UNITED KINGDOM Page 27 |

**AFRICA**  
Page 28

- SOUTH AFRICA Page 28

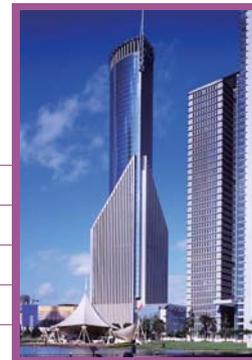
\*The information in this catalog was last updated in October 2016.  
Visit our website at [www.ia.omron.com](http://www.ia.omron.com) and click the Global Network link for the latest information and updates.

# GREATER CHINA



# CHINA

<b>Sales HQ</b>	OMRON INDUSTRIAL AUTOMATION(CHINA) CO., LTD.
<b>Address</b>	Room 2211, Bank of China Tower, 200 Yin Cheng Zhong Road, PuDong New Area, Shanghai, 200120, China
<b>TEL/FAX</b>	TEL : 86-21-5037-2222 FAX : 86-21-5037-2388
<b>Languages</b>	Chinese, English, and Japanese
<b>Website</b>	<a href="http://www.fa.omron.com.cn/">www.fa.omron.com.cn/</a>



## Sales Office Locations

● Beijing	TEL : 86-10-5739-5399	FAX : 86-10-5739-5366	● Zhengzhou	TEL : 86-371-65585192	FAX : 86-371-65585197
● Tianjin	TEL : 86-22-83191580	FAX : 86-22-83191568	● Hefei	TEL : 86-551-63639629	FAX : 86-551-63632093
● Qingdao	TEL : 86-532-66775819	FAX : 86-532-66775820	● Nanchang	TEL : 86-791-86304711	FAX : 86-791-86304733
● Jinan	TEL : 86-531-82929795	FAX : 86-531-82922707	● Changsha	TEL : 86-731-84585551	FAX : 86-731-84585550
● Yantai	TEL : 86-535-6865018	FAX : 86-535-6865016	● Guangzhou	TEL : 86-20-8755-7798	FAX : 86-20-8755-3058
● Tangshan	TEL : 86-315-4795118	FAX : 86-315-4795112	● Dongguan	TEL : 86-769-22423200	FAX : 86-769-22423260
● Shijiazhuang	TEL : 86-311-86918122	FAX : 86-311-86918216	● Shenzhen	TEL : 86-755-2694-8238	FAX : 86-755-2694-8538
● Taiyuan	TEL : 86-351-5229870	FAX : 86-351-5229860	● Foshan	TEL : 86-757-83305268	FAX : 86-757-83305628
● Dalian	TEL : 86-411-39948181	FAX : 86-411-39948182	● Zhongshan	TEL : 86-760-8822-4545	FAX : 86-60-8822-8105
● Shenyang	TEL : 86-24-22815131	FAX : 86-24-22815130	● Shantou	TEL : 86-754-88706001	FAX : 86-754-88706654
● Changchun	TEL : 86-431-81928301	FAX : 86-431-81928300	● Fuzhou	TEL : 86-591-88088551	FAX : 86-591-88088553
● Kunshan	TEL : 86-512-50110866	FAX : 86-512-50116667	● Xiamen	TEL : 86-592-2686709	FAX : 86-592-2682320
● Suzhou	TEL : 86-512-6866-9277	FAX : 86-512-6866-9280	● Nanning	TEL : 86-771-5531371	FAX : 86-771-5553114
● Wuxi	TEL : 86-510-85169303	FAX : 86-510-82793748	● Chengdu	TEL : 86-28-86765345	FAX : 86-28-86527365
● Nanjing	TEL : 86-25-8324-0556	FAX : 86-25-8324-2303	● Chongqing	TEL : 86-23-68796406	FAX : 86-23-68796409
● Zhangjiagang	TEL : 86-512-5631-3157	FAX : 86-512-56313160	● Guiyang	TEL : 86-851-4812320	FAX : 86-851-4812647
	TEL : 86-512-5631-3158		● Kunming	TEL : 86-871-63527224	FAX : 86-871-63527260
	TEL : 86-512-5631-3159		● Xi'an	TEL : 86-29-8885-1505	FAX : 86-29-8538-1151
● Xuzhou	TEL : 86-516-83736516	FAX : 86-516-83759516	● Yinchuan	TEL : 86-951-5670-076	FAX : 86-951-5670-076
● Hangzhou	TEL : 86-571-8765-2855	FAX : 86-571-8765-2858	● Lanzhou	TEL : 86-931-8720101	FAX : 86-931-8733535
● Ningbo	TEL : 86-574-2788-8220	FAX : 86-574-2788-8221	● Urumchi	TEL : 86-991-5198587	FAX : 86-991-5198577
● Wenzhou	TEL : 86-577-88919195	FAX : 86-577-88919198			
● Wuhan	TEL : 86-27-8228-2145	FAX : 86-27-8228-2140			
	TEL : 86-27-8228-2146				
	TEL : 86-27-8228-2147				
	TEL : 86-27-8228-2148				

Contact our sales headquarters or your local sales office for more information.

## Services

Technical Consultation	<p>Operating hours: 08:30 to 19:00 Monday through Friday (excluding holidays)</p> <p>Chinese Technical Consultation Center</p> <p>TEL : 400-820-4535 (Languages: Chinese and English) FAX : 86-21-50504618 E-mail : customer_support@gc.omron.com</p> <p>OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, FAX, e-mail, or Web chat.</p>
Onsite Support Service	<p>Our technicians will travel to your location to provide a full range of support from commissioning, introduction (including Vision Sensors), onsite repairs, and maintenance.</p>
Training	<p>Courses: 29 in all, including courses on Controllers, motion control, Sensors, and more.</p> <p>A lot of e-learning and video training courses are also available.</p> <p>Language: Chinese</p> <p>Locations: Shanghai, Beijing, Guangzhou, Wuxi, Qingdao, Wuhan, Xi'an, Xiamen, and Chengdu</p>
Repairs	<p>Repair Center TEL : 86-21-5050-9988 extension 2250</p> <p>Repairs can be completed possibly within four working days (if repaired locally).</p> <p>Our technicians will travel to your location to provide trouble diagnosis, trouble shooting and explain a handling.</p>
Documents	<p>Catalogs, manuals, and FAQs are available in Chinese.</p>

We also provide a variety of services in Japanese for Japanese companies.

### Japan Desk

China [Beijing]	China [Dalian]	China [Shenzhen]
TEL : 86-10-5739-5399 (Extension: 1808)	TEL : 86-411-3994-8181 (Extension: 216)	TEL : 86-755-2694-8238 (Extension: 509)
China [Tianjin]	China [Shanghai]	China [Guangzhou]
TEL : 86-22-8319-1580 (Extension: 127)	TEL : 86-21- 5037-2222 (Extension: 2673)	TEL : 86-20-8755-7798 (Extension: 211)

# GREATER CHINA

## Full-range Service and Support Network in China

OMRON aims to never be out of your reach with a complete support network for OMRON products via phone, the Web, or seminars.

Planning  
and  
Design

Consulting

Inspection

Commissioning  
and  
Technical Support

Repairs  
and  
Maintenance



### Technical Consultation

**New extended hours from 08:30 to 19:00.**

For our Chinese Technical Consultation Center, call 400-820-4535. An automated guidance system is available 24 hours a day.



You can find answers to frequently asked questions on our website or in our information pamphlets. We have twelve different pamphlets available depending on the type of product (Controllers, Sensors, etc.).



### Connection Testing at Tsunagi Laboratories, Shanghai

OMRON is here to support the connections between our Programmable Controllers and other third-party devices. Connection guides are also available in Chinese.

We also provide a guided tour of our OMRON Shanghai Factory where you can see OMRON's ideas at work.



### Solving Problems in the Solution Plaza

Customers can come into this showroom and use actual OMRON products together with OMRON representatives to determine the best plan of action for their manufacturing needs.



### Repairs

OMRON provides fast system repair support. OMRON can provide feedback of the initial consultation results with photographs (location of malfunction, time to repair, and cost) within 24 hours and can complete repairs possibly in four working days. You can view the results of the initial consultation and repair reports on the Web.

### Emergency Shipment

When you need a replacement products, Emergency Shipment service is available (not free)

### Free Pickup Service

OMRON will travel directly to your location to pick up the product for repair within one hour. This service has a 96% customer satisfaction rate.

### Short Message Service

OMRON can contact you via SMS for pickup, initial consultation, completion of repairs, or return of the product.

# HONG KONG



<b>Sales HQ</b>	OMRON ELECTRONICS (HK) LTD.
<b>Address</b>	1603A-04, Tower 5, China Hong Kong City, 33 Canton Road, Tsim Sha Tsui, Kowloon, Hong Kong.
<b>TEL/FAX</b>	TEL : 852-2375-3827 FAX : 852-2375-1475
<b>Languages</b>	Chinese and English
<b>Website</b>	<a href="http://www.fa.omron.com.cn/">www.fa.omron.com.cn/</a>

Contact our sales headquarters for more information. Feel free to ask us about the services available in Hong Kong.

# TAIWAN



<b>Sales HQ</b>	OMRON TAIWAN ELECTRONICS INC.
<b>Address</b>	6F, Home Young Bldg., No.363, Fu-Shing N.Road, Taipei, Taiwan R.O.C
<b>TEL/FAX</b>	TEL : 886-2-2715-3331 FAX : 886-2-2712-6712
<b>Languages</b>	Chinese, English and Japanese
<b>Website</b>	<a href="http://www.omron.com.tw/">www.omron.com.tw/</a>

## Sales Office Locations

- Hsinchu ..... TEL : 886-3-667-5557 FAX : 886-3-667-5558
- Taichung ..... TEL : 886-4-2325-0834 FAX : 886-4-2325-0734
- Tainan ..... TEL : 886-6-226-2208 FAX : 886-6-226-1751

Services	
Technical Consultation	Operating hours: 08:30 to 12:00 and 13:00 to 19:00 Monday through Friday (excluding holidays) Toll-free in Taiwan: 008-0186-3102 (Languages: Chinese and English) FAX : 002-86-21-50504618 OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
Onsite Support Service	Our technicians will travel to your location to provide a full range of support from design, commissioning, introduction (including Vision Sensors), onsite repairs, and maintenance.
Training	Courses: 15 in all, including courses on Controllers, motion control, Sensors, and more. Language: Chinese Locations: Taipei, Taichung, Tainan, and Hsinchu
Repairs	Repairs can be completed possibly within four working days (if repaired locally).
Documents	Catalogs and manuals are available in Chinese, English, and Japanese.

Contact our sales headquarters or your local sales office for more information.

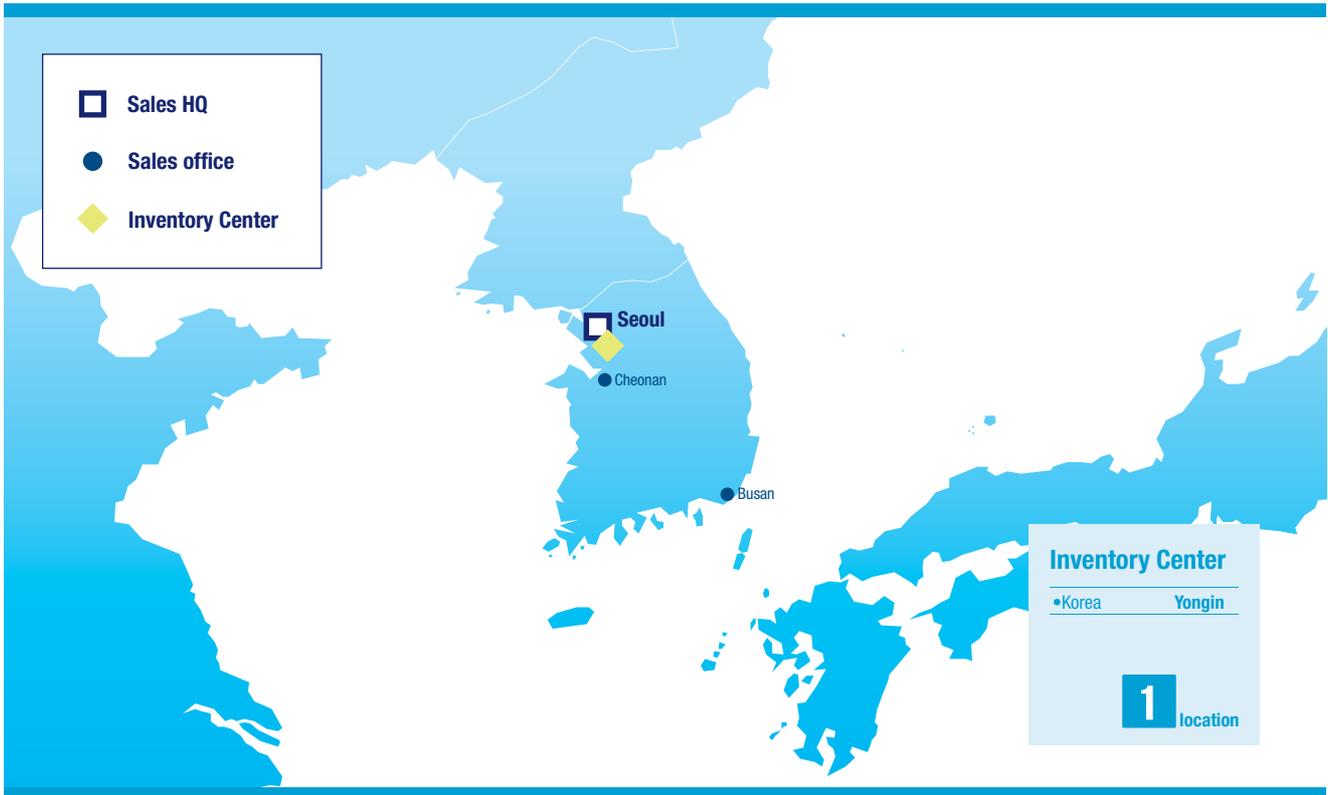
We also provide a variety of services in Japanese for Japanese companies.

## Japan Desk

Taiwan [Taipei]  
TEL : 886-2-2715-3331  
(Extension: 2170)



# KOREA



# KOREA

<b>Sales HQ</b>	OMRON Electronics Korea Co., LTD.
<b>Address</b>	21Floor, Kyobo Tower B Wing, 1303-22, Seocho-Dong, Seocho-Gu, Seoul, Republic of Korea
<b>TEL/FAX</b>	TEL : 82-2-3483-7789 FAX : 82-2-3483-7788
<b>Languages</b>	Korean and Japanese
<b>Website</b>	<a href="http://www.ia.omron.co.kr/">www.ia.omron.co.kr/</a>



### Sales Office Locations

● Busan ..... TEL : 82-51-635-3988 FAX : 82-51-634-3987      ● Cheonan ..... TEL : 82-41-554-7161 FAX : 82-41-554-7164

### Services

Technical Consultation	Operating hours: 09:00 to 18:00 Monday through Friday (excluding holidays) OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
Onsite Support Service	Technicians from OMRON as well as our affiliated and other entrusted companies will travel to your location to provide a full range of support from design, commissioning, introduction (including Vision Sensors), onsite repairs, and maintenance.
Training	Courses: 8 in all, including courses on Controllers, motion control, and more. Language: Korean Location: Seoul, Cheonan
Repairs	The product is received from the customer and repairs are performed at the production factory. A substitute product can be provided on loan if necessary.
Documents	Catalogs and manuals are available in Korean, Japanese, and English.

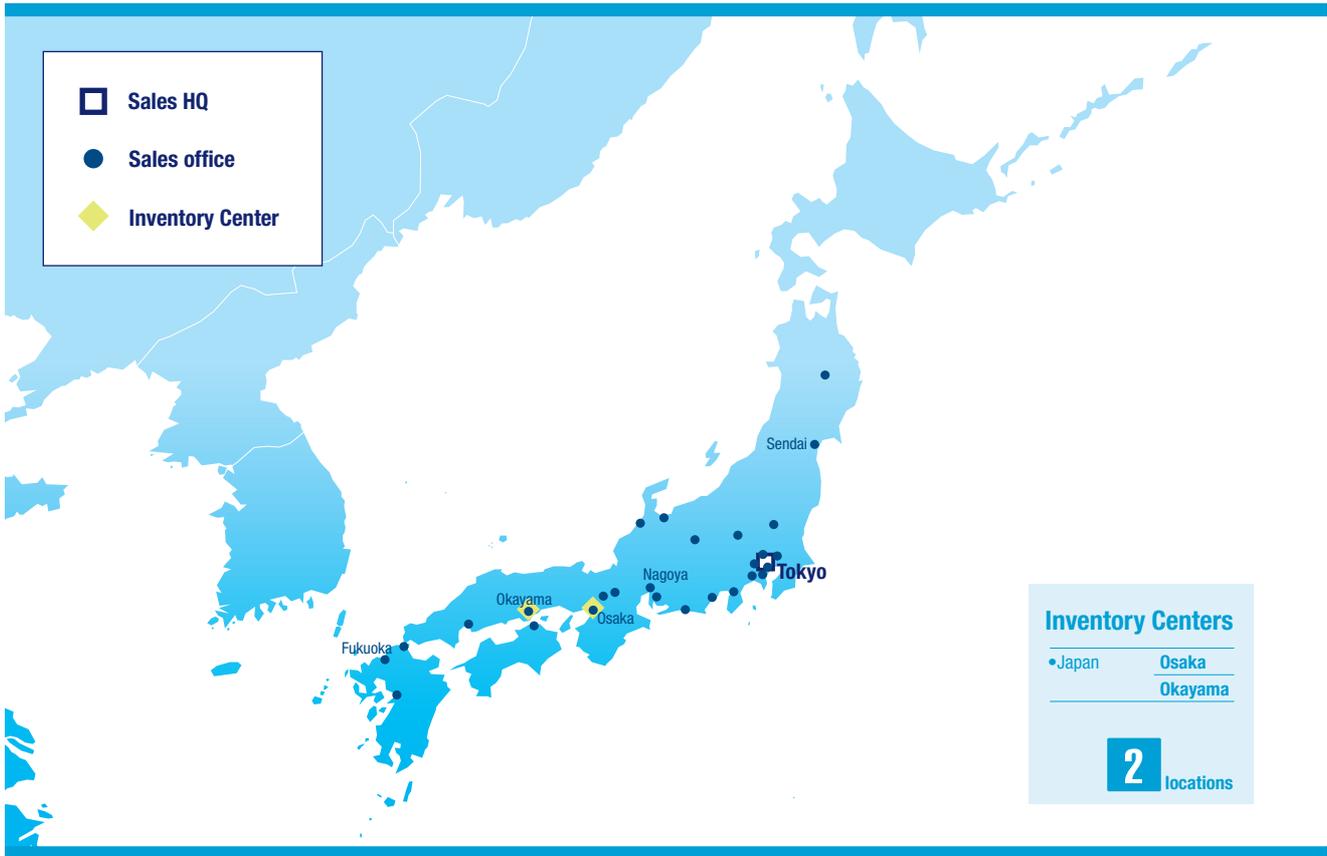
Contact our sales headquarters or your local sales office for more information.

We also provide a variety of services in Japanese for Japanese companies. We have approximately 40 staff members in Korea who can provide Japanese support, so feel free to call whenever you need support.

### Japan Desk

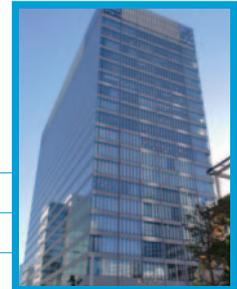
Korea [Seoul]  
TEL : 82-2-3483-7701

# JAPAN



# JAPAN

<b>Sales HQ</b>	OMRON Corporation Industrial Automation Company
<b>Address</b>	Shinagawa Front Building 7F, 2-3-13, Kounan, Minato-ku, Tokyo
<b>Language</b>	Japanese
<b>Website</b>	<a href="http://www.fa.omron.co.jp/">www.fa.omron.co.jp/</a>



### Sales Office Locations

● Sendai ····· TEL : 81-22-265-0571	FAX : 81-22-265-1631	● Osaka ····· TEL : 81-6-6347-5811	FAX : 81-6-6347-5901
● Morioka ····· TEL : 81-19-604-7122	FAX : 81-19-604-7123	● Shiga ····· TEL : 81-77-588-9500	FAX : 81-77-588-9926
● Tokyo ····· TEL : 81-3-6718-3501	FAX : 81-3-6718-3514	● Kyoto ····· TEL : 81-75-325-1092	FAX : 81-75-325-1095
● Kashiwa ····· TEL : 81-4-7148-0690	FAX : 81-4-7148-0695	● Okayama ····· TEL : 81-86-231-3623	FAX : 81-86-231-2530
● Omiya ····· TEL : 81-48-645-8855	FAX : 81-48-645-9990	● Hiroshima ····· TEL : 81-82-247-0310	FAX : 81-82-247-0330
● Takasaki ····· TEL : 81-27-326-3456	FAX : 81-27-326-3459	● Takamatsu ····· TEL : 81-87-851-7737	FAX : 81-87-822-6155
● Utsunomiya ····· TEL : 81-28-633-5424	FAX : 81-28-637-2648	● Fukuoka ····· TEL : 81-92-414-3212	FAX : 81-92-414-3201
● Tachikawa ····· TEL : 81-42-524-6776	FAX : 81-42-524-6545	● Kitakyusyu ····· TEL : 81-93-511-8171	FAX : 81-93-511-8172
● Yokohama ····· TEL : 81-45-411-7285	FAX : 81-45-411-7284	● Kumamoto ····· TEL : 81-96-355-1611	FAX : 81-96-324-3262
● Atsugi ····· TEL : 81-46-297-3605	FAX : 81-46-297-3657		
● Matsumoto ····· TEL : 81-263-32-6561	FAX : 81-263-36-3219		
● Nagoya ····· TEL : 81-52-561-8670	FAX : 81-52-562-1729		
● Numazu ····· TEL : 81-55-977-9029	FAX : 81-55-977-9066		
● Shizuoka ····· TEL : 81-54-253-6182	FAX : 81-54-251-1036		
● Hamamatsu ····· TEL : 81-53-455-0081	FAX : 81-53-455-0082		
● Kariya ····· TEL : 81-566-23-9760	FAX : 81-566-23-9721		
● Kanazawa ····· TEL : 81-76-233-4770	FAX : 81-76-233-5010		
● Toyama ····· TEL : 81-76-441-1170	FAX : 81-76-442-2202		

Contact your local sales office for more information.

## Services

Technical Consultation	Open 365 Days 08:00 to 21:00 Toll-free in Japan: 0120-919-066 TEL : 81-55-982-5015 (Languages: Japanese) FAX : 81-55-982-5051 OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
Onsite Support Service	Our technicians will travel to your location to provide a full range of support from commissioning to the introduction and adjustment (including Vision Sensors), onsite repairs, and maintenance.
Training	Courses: 20 in all, including courses on Sysmac NJ series, Controllers, motion control, Sensors, HMIs, and more. Language: Japanese Locations: 16 locations throughout Japan
Repairs	Repairs can be completed possibly within five working days (if repaired locally).
Documents	Catalogs and manuals are available in Japanese and English.

## Non-stop Customer Service, 365 Days a Year

We provide a full range of support for OMRON products.

Planning  
and  
Design

Consulting



### Technical Consultation

Call any time between 08:00 and 21:00, 365 days a year.  
For our Japanese Technical Consultation Center, call 0120-919-066.

We will respond to your problems as quickly as we can. We also provide free trial test devices of Sensors and other products so that you can be confident when making your purchase.

Inspection



### Connection Testing at Tsunagi Laboratories, Kusatsu

OMRON is here to support the connections between our Programmable Controllers and other third-party company devices. Connection instructions for tested devices and device settings are detailed and provided in customized network connection guides and sample programming. You can also experience the motion control capabilities of the latest control devices first-hand.

We also provide  
guided tours of our  
Kusatsu Factory.

Commissioning  
and  
Technical Support



### Onsite Support Service

Our highly qualified service engineers will travel to the site of your problem within 24 hours (and possibly as soon as four hours) to provide support for your repair needs.

### Emergency Shipment



Required products will be shipped that same day. We have a standard inventory of over 16,000 different models, including models that are no longer in production.

Repairs  
and  
Maintenance



### Repairs

OMRON provides fast system repair support. You can also check the progress of your requested repairs or analyses on the Web 24 hours a day.

### Free Pickup Service

OMRON will travel directly to your location to pick up the product for repair. Our specified delivery provider (Yamato Transport) will handle the packaging for shipment.

For Questions about Our Onsite Services, Emergency Shipment, and Repairs

Call any time between 08:00 and 21:00, 365 days a year.  
Toll-free in Japan: 0120-919-066.

# ASIA PACIFIC



Inspection

## Tsunagi Laboratory India

Tsunagi Laboratory India is established to support the customers for their machines to confirm Interoperability between Omron Masters & third party slaves. We also provide them different customized Connection guides & sample programs for various networks. We provide value addition by performance improvement to customer's Machines through Tsunagi Activity with different Vendors & networks.

Tsunagi Laboratory India ▶



## Complete Support Network for Localization

OMRON has sales offices in the following seven countries in the Asia-Pacific region: India, Indonesia, Malaysia, Philippines, Singapore, Thailand, and Vietnam. We also have other local sales and representative offices that provide support for even greater reliability in using OMRON products. OMRON understands that localization is a common point of concern for our customers, and that is why we strive to provide a local means for purchasing our products, training engineers, and even discovering new local partners. Comprehensive support is provided for commissioning new systems in particular. Contact your local sales headquarters or office for more information.

Complete Support



## Comprehensive Product Training

OMRON provides comprehensive product training for local technicians at our regional branch locations. We also provide training kits that use OMRON products to educational organizations in order to help promote the training of future technicians in the field. Our customers can also participate in free online training courses in Thai, Vietnamese, and Indonesian.

◀ Seminars in Vietnam

# INDIA

<b>Sales HQ</b>	OMRON AUTOMATION PVT. LTD.
<b>Address</b>	THE QUBE 5th Floor, Unit No.501-504, MV Road, Marol, Andheri (EAST), Mumbai-MH-400059, India
<b>TEL/FAX</b>	TEL : 91-22-7128-8400 FAX : 91-22-7128-8401
<b>Languages</b>	English, Hindi, and Japanese
<b>Website</b>	www.omron-ap.co.in/



## Sales Office Locations

- Bangalore ..... TEL : 91-80-67096400 / 67096406 FAX : 91-80-6709-6403
- Chennai ..... TEL : 91-44-4902-6100 FAX : 91-44-4351-9446
- Ahmedabad ..... TEL : 91-99-9899-9069
- Gurgaon ..... TEL : 91-124-4921-700 FAX : 91-124-4921-777
- Pune ..... TEL : 91-20-4148-4600 FAX : 91-20-6620-6474

## Services

Technical Consultation	Operating hours: 09:00 to 17:30 Monday through Friday (excluding holidays) OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
Onsite Support Service	Our technicians will travel to your location to provide a full range of support from design, commissioning, introduction (including Vision Sensors), onsite repairs, and maintenance.
Training	Courses: 5 in all, including courses on Controllers, Motion Control, HMIs, and more. Language: English Locations: Bangalore, Gurgaon, and Mumbai
Repairs	Repairs can be completed possibly within five working days (if repaired locally).
Documents	Catalogs and manuals are available in English.

Contact our sales headquarters or your local sales office for more information.

We also provide a variety of services in Japanese for Japanese companies.

### Japan Desk

India [Gurgaon]  
TEL : 91-124-4921-700  
India [Chennai]  
TEL : 91-44-4902-6100

# INDONESIA

<b>Sales HQ</b>	PT. OMRON ELECTRONICS
<b>Address</b>	Menara Bidakara 1, Lt. 22 Jl. Jend. Gatot Subroto Kav. 71-73 Pancoran, Jakarta 12870 INDONESIA
<b>TEL/FAX</b>	TEL : 62-21-2949-7500 FAX : 62-21-2949-7555
<b>Languages</b>	English, Indonesian, and Japanese
<b>Website</b>	www.omron.co.id/



## Services

Technical Consultation	Operating hours: 08:30 to 17:15 Monday through Friday (excluding holidays) OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
Onsite Support Service	Our technicians will travel to your location to provide a full range of support from design, commissioning, introduction (including Vision Sensors), onsite repairs, and maintenance.
Training	Courses: 6 in all, including courses on Controllers, Maintenance, and more. Language: Indonesian Location: Jakarta
Repairs	Repairs can be completed possibly within five working days (if repaired locally).
Documents	Catalogs and manuals are available in English.

Contact our sales headquarters for more information.

We also provide a variety of services in Japanese for Japanese companies.

### Japan Desk

Indonesia [Jakarta]  
TEL : 62-21-2949-7500

# ASIA PACIFIC

## MALAYSIA

<b>Sales HQ</b>	OMRON ELECTRONICS SDN. BHD.
<b>Address</b>	Unit 1101, Level 11, Uptown 1, No. 1, Jalan SS21/58, Damansara Uptown, 47400 Petaling Jaya, Selangor Darul Ehsan, Malaysia
<b>TEL/FAX</b>	TEL : 60-3-7688-2888 FAX : 60-3-7688-2833
<b>Languages</b>	English, Malay, Chinese, and Japanese
<b>Website</b>	www.omron-ap.com.my/



### Sales Office Locations

● **Johor** ..... TEL : 60-7-356-8388 FAX : 60-7-357-3488

● **Penang** ..... TEL : 60-4-643-5382 FAX : 60-4-644-9382

### Services

<b>Technical Consultation</b>	Operating hours: 08:30 to 17:30 Monday through Friday (excluding holidays) OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
<b>Onsite Support Service</b>	Our technicians will travel to your location to provide a full range of support for design, commissioning, introduction (including Vision Sensors), and onsite repairs.
<b>Training</b>	Courses: 6 in all, including courses on Controllers, motion control, Sensors, HMIs, and more. Language: English Location: Petaling Jaya
<b>Repairs</b>	Repairs can be completed possibly within five working days (if repaired locally).
<b>Documents</b>	Catalogs and manuals are available in English.

Contact our sales headquarters or your local sales office for more information.

We also provide a variety of services in Japanese for Japanese companies.

### Japan Desk

Malaysia [Kuala Lumpur]  
TEL : 60-3-7688-2888

## PHILIPPINES

<b>Representative office</b>	OMRON ASIA PACIFIC PTE. LTD. MANILA REPRESENTATIVE OFFICE
<b>Address</b>	2F, Kings Court II Building, 2129 Don Chino Roces Avenue, corner Dela Rosa Street, 1231 Makati City, Metro Manila, Philippines
<b>TEL/FAX</b>	TEL : 632-811-2831 FAX : 632-811-2583
<b>Languages</b>	English, Tagalog, and Japanese
<b>Website</b>	www.omron-ap.com.ph/



### Services

<b>Technical Consultation</b>	Operating hours: 08:30 to 17:30 Monday through Friday (excluding holidays) OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
<b>Onsite Support Service</b>	Our technicians will travel to your location to provide a full range of support from design, commissioning, introduction (including Vision Sensors), onsite repairs, and maintenance.
<b>Training</b>	Courses: 7 in all, including courses on Controllers, Sensors, HMIs, and more. Languages: English and Tagalog Location: Manila
<b>Repairs</b>	The product is received from the customer and repairs are performed at the production factory.
<b>Documents</b>	Catalogs and manuals are available in English.

Contact our sales representative office for more information.

We also provide a variety of services in Japanese for Japanese companies.

### Japan Desk

Philippines [Manila]  
TEL : 632-811-2831

# SINGAPORE

<b>Sales HQ</b>	OMRON ELECTRONICS PTE. LTD.
<b>Address</b>	438A Alexandra Road, #05-05/08, (Lobby 2) Alexandra Technopark, Singapore 119967
<b>TEL/FAX</b>	TEL : 65-6-547-6789 FAX : 65-6-547-6769
<b>Languages</b>	English, Chinese, and Japanese (Japan Desk in Malaysia)
<b>Website</b>	www.omron-ap.com/



## Services

<b>Technical Consultation</b>	Operating hours: 08:30 to 17:15 Monday through Friday (excluding holidays) OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
<b>Onsite Support Service</b>	Our technicians will travel to your location to provide a full range of support from design, commissioning, introduction (including Vision Sensors), onsite repairs, and maintenance.
<b>Training</b>	Courses: 4 in all, including courses on Controllers, motion control, and more. Language: English Location: Singapore
<b>Repairs</b>	Repairs can be completed possibly within five working days (if repaired locally).
<b>Documents</b>	Catalogs and manuals are available in English.

Contact our sales headquarters for more information.

We also provide a variety of services in Japanese for Japanese companies.

### Japan Desk

Malaysia  
TEL : 60-3-7688-2888

# THAILAND

<b>Sales HQ</b>	OMRON ELECTRONICS CO., LTD.
<b>Address</b>	Rasa Tower 2, 16th Floor, 555 Phaholyothin Road, Kwaeng Chatuchak, Khet Chatuchak, Bangkok 10900, THAILAND
<b>TEL/FAX</b>	TEL : 66-2-942-6700 FAX : 66-2-937-0501
<b>Languages</b>	English, Thai, and Japanese
<b>Website</b>	www.omron-ap.co.th/



## Sales Office Locations

- Rayong TEL : 66-38-346-070 FAX : 66-38-346-071

## Services

<b>Technical Consultation</b>	Operating hours: 08:30 to 17:30 Monday through Friday (excluding holidays) Thai Technical Consultation Center TEL 66-2-942-6700 OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
<b>Onsite Support Service</b>	Our technicians will travel to your location to provide a full range of support for commissioning, introduction (including Vision Sensors), onsite repairs, and other technical issues.
<b>Training</b>	Courses: 16 in all, including courses on Controllers, motion control, and more. Language: Thai Location: Bangkok
<b>Repairs</b>	Repairs can be completed possibly within five working days (if repaired locally).
<b>Documents</b>	Catalogs, manuals, and datasheets are available in English. Some manuals are available in Thai.

Contact our sales headquarters or your local sales office for more information.

We also provide a variety of services in Japanese for Japanese companies.

### Japan Desk

Thailand [Bangkok]  
TEL : 66-2-937-6700

\*The information in this catalog was last updated in October 2016.

Visit our website at [www.ia.omron.com](http://www.ia.omron.com) and click the Global Network link for the latest information and updates.

# ASIA PACIFIC

## VIETNAM

<b>Sales HQ</b>	OMRON VIETNAM CO., LTD.
<b>Address</b>	9th floor, Mipec Tower, 229 Tay Son, Dong Da, Hanoi, Vietnam
<b>TEL/FAX</b>	TEL : 844-35563444 FAX : 844-35563443
<b>Languages</b>	English, Vietnamese, and Japanese
<b>Website</b>	www.omron.com.vn/



### Sales Office Location

● Ho Chi Minh TEL : 84-8-39204338 FAX : 84-8-39204335

### Services

Technical Consultation	Operating hours: 08:30 to 17:30 Monday through Friday (excluding holidays) OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
Onsite Support Service	Our technicians will travel to your location to provide a full range of support for design, commissioning, introduction (including Vision Sensors), and onsite repairs.
Training	Courses: 2 in all, including courses on Controllers, and more. Language: Vietnamese Locations: Hanoi and Ho Chi Minh
Repairs	Repairs can be completed possibly within five working days (if repaired locally).
Documents	Catalogs and manuals are available in English. Some manuals are available in Vietnamese.

Contact our sales headquarters or your local sales office for more information.

We also provide a variety of services in Japanese for Japanese companies.

### Japan Desk

Vietnam [Hanoi]  
TEL : 84-4-35563444  
Vietnam [Ho Chi Minh]  
TEL : 84-8-39204338

# OCEANIA



## AUSTRALIA

<b>Sales HQ</b>	OMRON ELECTRONICS PTY. LTD.
<b>Address</b>	Unit 6, 108 Silverwater Road, Silverwater Sydney NSW 2128 Australia
<b>TEL/FAX</b>	TEL : 61-2-9878-6377 FAX : 61-2-9878-6981
<b>Languages</b>	English and Japanese (Japan Desk in Malaysia)
<b>Website</b>	www.omron.com.au/



### Sales Office Locations

- **Brisbane** ..... TEL : 1300-766-766 FAX : 1300-434-682
- **Adelaide** ..... TEL : 1300-766-766 FAX : 1300-434-682
- **Melbourne** ..... TEL : 1300-766-766 FAX : 1300-434-682

### Services

<b>Technical Consultation</b>	Operating hours: 08:30 to 17:00 Monday through Friday (excluding holidays) Australian Technical Consultation Center TEL : 1300-766-766 FAX : 1300-434-682 OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
<b>Onsite Support Service</b>	Our technicians will travel to your location to provide a full range of support for commissioning, introduction (including Vision Sensors), onsite repairs, and other technical issues.
<b>Training</b>	Courses: 8 in all, including courses on Controllers, HMIs, and more. Language: English Locations: Sydney, Brisbane, Melbourne, and Adelaide
<b>Repairs</b>	Repairs can be completed possibly within three working days (if repaired locally).
<b>Documents</b>	Catalogs, manuals, and datasheets are available in English.

Contact our sales headquarters or your local sales office for more information.

We also provide a variety of services in Japanese for Japanese companies.

### Japan Desk

Malaysia  
TEL : 60-3-7688-2888

## NEW ZEALAND

<b>Sales HQ</b>	OMRON ELECTRONICS LIMITED
<b>Address</b>	65 Boston Road, Mt Eden Auckland New Zealand
<b>TEL/FAX</b>	TEL : 64-9-358-4400 / 0800-466-766 (within New Zealand) FAX : 64-9-358-4411
<b>Languages</b>	English and Japanese (Japan Desk in Malaysia)
<b>Website</b>	www.omron-ap.co.nz/



### Sales Office Locations

- **Christchurch** ..... TEL : 64-3-366-5091 FAX : 64-3-366-5090
- **Wellington** ..... TEL : 64-4-567-1438 FAX : 64-4-567-1439

### Services

<b>Technical Consultation</b>	Operating hours: 08:00 to 17:00 Monday through Friday (excluding holidays) OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
<b>Onsite Support Service</b>	Our technicians will travel to your location to provide a full range of support for commissioning, introduction (including Vision Sensors), onsite repairs, and other technical issues.
<b>Training</b>	Courses: Two Controller courses. Language: English Locations: Auckland and Christchurch
<b>Repairs</b>	The product is received from the customer and repairs are performed in Australia.
<b>Documents</b>	Catalogs, manuals, and datasheets are available in English.

Contact our sales headquarters or your local sales office for more information.

We also provide a variety of services in Japanese for Japanese companies.

### Japan Desk

Malaysia  
TEL : 60-3-7688-2888

# NORTH, CENTRAL & SOUTH AMERICA



**Inventory Centers**

•United States	<b>Chicago</b>
•Canada	<b>Toronto</b>
•Brazil	<b>Sao Paulo</b>
•Mexico	<b>Mexico City</b>

**4** locations

## UNITED STATES

<b>Sales HQ</b>	OMRON ELECTRONICS LLC
<b>Address</b>	2895 Greenspoint Parkway, Suite 200, Hoffman Estates, IL 60169 U.S.A.
<b>TEL/FAX</b>	TEL : 1-847-843-7900 / 1-800-556-6766 FAX : 1-847-843-7787
<b>Languages</b>	English, Spanish, and Japanese
<b>Website</b>	<a href="https://industrial.omron.us">https://industrial.omron.us</a>



Services	
Technical Consultation	Toll-free in United States: 1-800-556-6766 Operating hours: 07:00 to 19:00 (Central Time) Monday through Friday (excluding holidays) Emergency Support Line 365days 24hours : 1-800-367-4584 (pay service) Any request for technical support or information can be submitted on our website.
Training	Courses: Controller, Motion Control, HMI, Vision and more are provided. Language: English
Repairs	Repairs can be completed possibly within ten working days (if repaired locally).
Documents	Catalogs and manuals are available in English.

We also provide a variety of services in Japanese for Japanese companies.

**Japan Desk**

Support in United States, Canada, Brazil, Argentina

**United States**

TEL : 1-614-889-2800

Contact our sales headquarters for more information.

# CANADA

<b>Sales HQ</b>	OMRON CANADA INC.
<b>Address</b>	100 Consilium Place, Suite 802 Scarborough, ON M1H 3E3 CANADA
<b>TEL/FAX</b>	TEL : 1-416-286-6465 FAX : 1-416-286-6648 Technical Consultation Toll-free within Canada (08:00-20:00 (Eastern Time)) : 1-866-986-6766
<b>Languages</b>	English, Spanish, and French
<b>Website</b>	<a href="https://industrial.omron.ca">https://industrial.omron.ca</a>



## Sales Office Location

- Montreal ····· TEL : 1-514-636-6676 FAX : 1-514-636-2959

# MEXICO

<b>Sales HQ</b>	OMRON ELECTRONICS DE MEXICO
<b>Address</b>	Lamartine 238, 4th floor, Col. Chapultepec Morales, Mexico Df, Zip 11570, Mexico
<b>TEL/FAX</b>	TEL : 52-55-5901-4300 / Technical Consultation Toll-free within Mexico : 01-800-226-6766 FAX : 52-55-5901-4300
<b>Languages</b>	Spanish, English, and Japanese
<b>Website</b>	<a href="https://industrial.omron.mx">https://industrial.omron.mx</a>



## Sales Office Location

- Monterrey ····· TEL : 52-81-1156-9910 FAX : 52-81-1086-2020

### Japan Desk

Mexico  
TEL : 52-47-2723-8900  
(Extension: 8995)

# BRAZIL

<b>Sales HQ</b>	OMRON ELETRONICA DO BRASIL LTDA.
<b>Address</b>	Alameda Vicente Pinzón, 51 - 3º andar, Vila Olímpia, CEP: 04547-130, São Paulo, Brasil
<b>TEL/FAX</b>	TEL : 55-11-5171-8920 FAX : 55-11-2101-6301
<b>Language</b>	Portuguese
<b>Website</b>	<a href="http://industrial.omron.com.br">http://industrial.omron.com.br</a>



## Sales Office Locations

- Curitiba ····· TEL : 55-41-2105-5966 FAX : 55-41-2105-5901
- Campinas ····· TEL : 55-19-3031-2040 FAX : 55-19-3031-2032

# ARGENTINA

<b>Representative office</b>	OMRON ELECTRONICS LLC BUENOS AIRES REPRESENTATIVE OFFICE
<b>Address</b>	Blanco Encalada 5188, Piso 6 Buenos Aires C1431CDP, Argentina
<b>TEL/FAX</b>	TEL : 54-11-4521-8630 / Technical Consultation Toll-free within Argentina : 0800-444-4259
<b>Language</b>	Spanish
<b>Website</b>	<a href="https://industrial.omron.mx">https://industrial.omron.mx</a>

Contact our sales headquarters, representative office, or your local sales office for more information. Feel free to ask us about the services available in each country.

# EUROPE

Sales HQ  
 Sales office  
 Inventory Center



**Inventory Centers**

- Netherlands 's-Hertogenbosch
- Turkey Istanbul
- Russia Moscow

**3** locations

Services	
Technical Consultation	Our European sales offices will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, FAX, or e-mail. Refer to pages 23 to 27 for contact information for each country.
Onsite Support Service	Our technicians will travel from our European office locations to your worksite to provide a full range of support for design, commissioning, introduction (including Vision Sensors), onsite repairs, and other technical issues.
Training	Educational courses on Controllers, motion control, Sensors, and more are also provided at our European offices in English and local native languages.
Repairs	Repairs are performed at our European Repair Center in the Netherlands. Repairs can be completed possibly within five working days (for onsite repairs).
Documents	Catalogs and manuals are available in localized and English versions.
Internet	Localized regional websites are available for individual countries and the OMRON Europe website (industrial.omron.eu) is available in English.

Contact our sales headquarters or your local sales office (pages 23 to 27) for more information.

We also provide a variety of services in Japanese for Japanese companies across all of Europe.

**Japan Desk**

Netherlands

T E L : 31 23 568 1343  
E-mail : Japan.desk.Europe@eu.omron.com

Inspection

---

Repairs and Maintenance

## Connection Testing at Tsunagi Laboratories, NETHERLANDS

OMRON is here to support the connections between our Programmable Controllers and other third-party devices.



### Repairs

Repairs for the European region are performed at OMRON's large-scale European Repair Center located in the Netherlands. Repairs can be completed possibly within five working days in order to get your system back into operation as quickly as possible.



### Free Pickup Service

Our specified delivery provider (DHL) will travel to your location to pick up the product to be repaired and will deliver the repaired product back to you within five working days.

# AUSTRIA

Sales HQ	OMRON ELECTRONICS Ges.m.b.H.		
Address	Liebermannstraße A01 118/116 A-2345 Brunn am Gebirge Austria		
TEL/FAX	TEL : 43 2236 377 800 FAX : 49 2173 6800 567		
E-mail	omron.austria@eu.omron.com	Languages	German and English
Website	<a href="https://industrial.omron.at/">https://industrial.omron.at/</a>		

# BELGIUM

Sales HQ	OMRON ELECTRONICS NV/SA		
Address	Bayauxlaan 12 B-8300 Knokke-Heist Belgium		
TEL/FAX	TEL : 32 2 466 2480		
E-mail	info.be@eu.omron.com	Languages	French, Dutch, and English
Website	<a href="https://industrial.omron.be/">https://industrial.omron.be/</a>		

# CZECH REPUBLIC

Sales HQ	OMRON ELECTRONICS SPOL. S R.O.		
Address	Jankovcova 53 170 00 Praha 7 Czech Republic		
TEL/FAX	TEL : 420 234 602 602 FAX : 420 234 602 607		
E-mail	office@omron.cz	Languages	Czech and English
Website	<a href="https://industrial.omron.cz/">https://industrial.omron.cz/</a>		



# DENMARK

Sales HQ	OMRON ELECTRONICS A/S		
Address	Theilgaards Torv 3, 1st floor, 4600 Køge, Denmark		
TEL/FAX	TEL : 45 43 440 011 FAX : 45 43 440 211		
E-mail	omron.dk@eu.omron.com	Language	Danish
Website	<a href="https://industrial.omron.dk/">https://industrial.omron.dk/</a>		



## Sales Office Location

- Aarhus ····· TEL : 45 43 440 011 FAX : 45 43 440 211

Contact our sales headquarters or your local sales office for more information. Feel free to ask us about the services available in each country.

# EUROPE

## FINLAND

Sales HQ	OMRON ELECTRONICS OY
Address	Bertel Jungin aukio 7 b FI-02600 Espoo Finland
TEL/FAX	TEL : 35 820 746 4200 FAX : 35 820 746 4250
Languages	Finnish, English, Swedish, and Russian
E-mail	info.fi@eu.omron.com
Website	<a href="https://industrial.omron.fi/">https://industrial.omron.fi/</a>



### Sales Office Locations

- **Tampere** ..... TEL : 35 840 575 8799 FAX : 35 820 746 4250
- **Vaasa** ..... TEL : 35 840 143 2323 FAX : 35 820 746 4250

## FRANCE

Sales HQ	OMRON ELECTRONICS S.A.S.
Address	14 rue de Lisbonne 93561 Rosny Sous Bois cedex France
TEL/FAX	TEL : 33 1 5663 7000 / 0 825 825 679 (within France) FAX : 33 1 4855 9086
E-mail	info_produit@eu.omron.com
Language	French
Website	<a href="https://industrial.omron.fr/">https://industrial.omron.fr/</a>



### Sales Office Locations

- **Nantes** ..... TEL : 0 825 825 679 FAX : 33 1 4855 9428
- **Lyon** ..... TEL : 0 825 825 679 FAX : 33 1 4855 9428

## GERMANY

Sales HQ	OMRON ELECTRONICS GmbH
Address	Elisabeth-Selbert-Strasse 17 40764 Langenfeld Germany
TEL/FAX	TEL : 49 2173 680 00 FAX : 49 2173 680 0400
E-mail	info.de@eu.omron.com
Languages	German and English
Website	<a href="https://industrial.omron.de/">https://industrial.omron.de/</a>



## HUNGARY

Sales HQ	OMRON ELECTRONICS KFT.
Address	Vaci ut. 45. C/6 1134 Budapest Hungary
TEL/FAX	TEL : 36 1 399 3050 FAX : 36 1 399 3060
E-mail	infohun@eu.omron.com
Language	Hungarian
Website	<a href="https://industrial.omron.hu/">https://industrial.omron.hu/</a>



# ITALY

Sales HQ	OMRON ELECTRONICS S.P.A.	
Address	Viale Certosa 49 20149 Milano Italy	
TEL/FAX	TEL : 39 02 326 81 FAX : 39 02 326 8282	
E-mail	info.it@eu.omron.com	Language Italian
Website	https://industrial.omron.it/	



## Sales Office Locations

- **Milano** ····· TEL : 39 02 3268777 FAX : 39 02 3268211
- **Bologna** ····· TEL : 39 051 6136611 FAX : 39 051 6130565
- **Terni** ····· TEL : 39 07 4454511 FAX : 39 0744 401865

# NETHERLANDS

Sales HQ	OMRON ELECTRONICS B.V.	
Address	Wegalaan 61 2132 JD Hoofddorp The Netherlands	
TEL/FAX	TEL : 31 23 568 1100 FAX : 31 23 568 1188	
Languages	Dutch, English, French, and Japanese	
E-mail	omron-nl@eu.omron.com	
Website	https://industrial.omron.nl/	



# NORWAY

Sales HQ	OMRON ELECTRONICS NORWAY A/S	
Address	Ole Deviks vei 6b, NO-0666 Oslo Norway	
TEL/FAX	TEL : 47 22 657 500	
E-mail	omron.norway@eu.omron.com	Language Norwegian
Website	https://industrial.omron.no/	



## Sales Office Locations

- **Aalesund** ····· TEL : 47 22 657 500
- **Stavanger** ····· TEL : 47 22 657 500

# POLAND

Sales HQ	OMRON ELECTRONICS SP. Z O.O.	
Address	ul. Cybernetyki 7A Budynek Luminar 02-677 Warszawa Poland	
TEL/FAX	TEL : 48 22 458 6666 FAX : 48 22 458 6660	
E-mail	info.pl@eu.omron.com	Languages Polish and English
Website	https://industrial.omron.pl/	



Contact our sales headquarters or your local sales office for more information. Feel free to ask us about the services available in each country.

## PORTUGAL

Sales HQ	OMRON ELECTRONICS IBERIA S.A.		
Address	Edifício Mar do Oriente - Rua do Pólo Norte, nr.18 - 3.2 - 1990-26 Lisboa Portugal		
TEL/FAX	TEL : 351 21 942 9400 FAX : 351 21 941 7899		
E-mail	info.pt@eu.omron.com	Language	Portuguese
Website	<a href="https://industrial.omron.pt/">https://industrial.omron.pt/</a>		



### Sales Office Location

● Porto ..... TEL : 351 22 715 5900 FAX : 351 22 713 5152

## ROMANIA

Sales HQ	OMRON ELECTRONICS KFT		
Address	Bvd. Mihai Viteazul nr. 30B, SAD 102 300222 Timișoara Romania		
TEL/FAX	TEL : 40-356-172-242 FAX : 40-356-172-243		
E-mail	info.ro@eu.omron.com	Language	Romanian
Website	<a href="https://industrial.omron.ro/">https://industrial.omron.ro/</a>		

## RUSSIA

Sales HQ	000 OMRON ELECTRONICS		
Address	Pravdy street 26 125040 Moscow Russia		
TEL/FAX	TEL : 7 495 648 9450 FAX : 7 495 648 9451		
E-mail	omron_russia@eu.omron.com	Languages	Russian and English
Website	<a href="https://industrial.omron.ru/">https://industrial.omron.ru/</a>		



## SPAIN

Sales HQ	OMRON ELECTRONICS IBERIA S.A.U.		
Address	c/Arturo Soria 95 28027 Madrid Spain		
TEL/FAX	TEL : 34 902 100 221 FAX : 34 902 361 817		
E-mail	omron@omron.es	Language	Spanish
Website	<a href="https://industrial.omron.es/">https://industrial.omron.es/</a>		



### Sales Office Locations

● Barcelona ..... TEL : 34 902 100 221 FAX : 34 902 361 817  
● Sevilla ..... TEL : 34 902 100 221 FAX : 34 902 361 817

● Valencia ..... TEL : 34 902 100 221 FAX : 34 902 361 817  
● Vitoria ..... TEL : 34 902 100 221 FAX : 34 902 361 817

# SWEDEN

Sales HQ	OMRON ELECTRONICS AB
Address	Färögatan 7 164 40 Kista Sweden
TEL/FAX	TEL : 46 8 632 3500 FAX : 46 8 632 3540
E-mail	omron.sweden@eu.omron.com
Website	https://industrial.omron.se/

Languages Swedish and English



## Sales Office Locations

- Gothenburg ··· TEL : 46 8 632 3500 FAX : 46 8 632 3540
- Malmö ····· TEL : 46 8 632 3500 FAX : 46 8 632 3540

# SWITZERLAND

Sales HQ	OMRON ELECTRONICS AG
Address	Grafenastrasse 7 6300 Zug Switzerland
TEL/FAX	TEL : 41 41 748 1313 FAX : 41 41 748 1345
E-mail	info.ch@eu.omron.com
Website	https://industrial.omron.ch/

Languages German, English, French, and Italian

# TURKEY

Sales HQ	OMRON ELECTRONICS LTD.
Address	Burhaniye Mah. Tunuslu Mahmut Paşa Cad. No:10 34676 Üsküdar, Istanbul Turkey
TEL/FAX	TEL : 90 212 556 51 30 FAX : 90 212 556 51 60
E-mail	info.tr@eu.omron.com
Website	https://industrial.omron.com.tr/

Languages Turkish and English



# UNITED KINGDOM

Sales HQ	OMRON ELECTRONICS LTD.
Address	Opal Drive Fox Milne MK15 ODG Milton Keynes United Kingdom
TEL/FAX	TEL : 44 1908 258 258 FAX : 44 1908 258 158
E-mail	uk@eu.omron.com
Website	https://industrial.omron.co.uk/

Language English



# AFRICA

Sales HQ  
 Sales office  
 Inventory Center



**Inventory Center**

•South Africa    **Johannesburg**

**1** location

# SOUTH AFRICA

<b>Sales HQ</b>	OMRON ELECTRONICS (Pty) LTD.
<b>Address</b>	22 Friesland Drive Longmeadow Office Park South Modderfontein, 1640 South Africa
<b>TEL/FAX</b>	TEL : 27-11-579-2600    FAX : 27-11-608-3515
<b>E-mail</b>	info.sa@eu.omron.com
<b>Language</b>	English
<b>Website</b>	<a href="https://industrial.omron.co.za/">https://industrial.omron.co.za/</a>



**Sales Office Locations**

- Cape Town ..... TEL : 27 21 551 2448    FAX : 27 21 552 9521
- Durban ..... TEL : 27 31 275 3000    FAX : 27 31 279 3150

We also provide a variety of services in Japanese for Japanese companies.

**Japan Desk**

---

Netherlands

T E L : 31 23 568 1343  
E-mail : Japan.desk.Europe@eu.omron.com

---

Contact our sales headquarters or your local sales office for more information.

## “Working for the benefit of society”

– Omron will continue putting this core value into practice by innovating to find solutions to emerging social needs.



### A challenging spirit – Omron’s inimitable “DNA”

Omron traces its beginnings to 1933, when founder Kazuma Tateisi began production of his independently developed X-ray timers at Tateisi Electric Manufacturing Co. Since that time, Omron has produced a steady stream of breakthroughs in automation technology that have contributed to the improvement of productivity in a variety of industries.

Omron’s consistent efforts to accurately anticipate the potential needs of society and develop businesses to satisfy them have made the Omron Group what it is today.

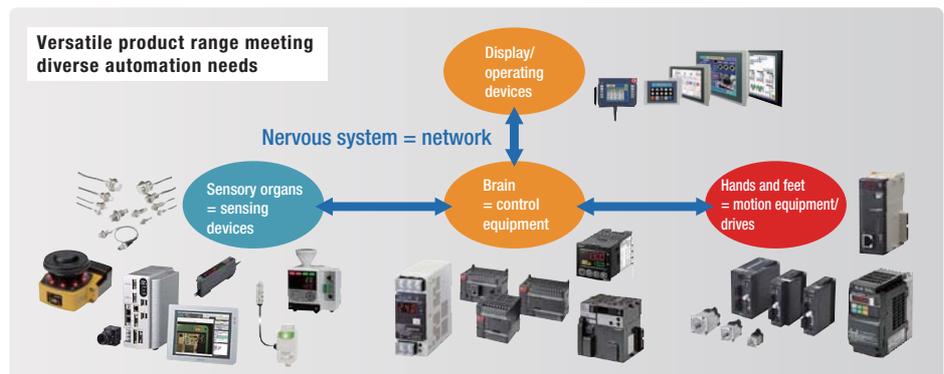
Kazuma Tateisi’s passion and progressive attitude live on in the hearts of today’s Omron employees as they continuously rise to each new challenge.

## Leading the world in monozukuri innovation.

Omron is a global supplier of products and services designed for manufacturing businesses, from factory automation (FA) systems for all types of production lines to electronic components contained in end products. A reliable partner for manufacturing businesses around the world, Omron applies its proprietary Sensing & Control technologies to its pursuit of innovation of both production processes and products.

## A diverse product range meeting the demands of manufacturers the world over.

The shift from manual to automated production is accelerating throughout the world in response to growing demand for rapid delivery of a diverse range of products to an ever greater number of people. Omron provides a comprehensive line of products that are essential for automated production operations, including sensors that serve as sensory organs providing “sight,” “tactile perception,” etc.; controllers that serve as “brains;” motion equipment and drives that serve as “hands and feet;” and networks that serve as “nervous systems” to connect them. Omron offers solutions to varying levels of automation needs to customers around the world, from entry-level automation to state-of-the-art automated lines.



\* The information in this catalog was last updated in October 2016.

Visit our website at [www.ia.omron.com](http://www.ia.omron.com) and click the Global Network link for the latest information and updates.

**OMRON Corporation Industrial Automation Company**

Kyoto, JAPAN

Contact: [www.ia.omron.com](http://www.ia.omron.com)

**Regional Headquarters**

**OMRON EUROPE B.V.**

Wegalaan 67-69, 2132 JD Hoofddorp  
The Netherlands  
Tel: (31)2356-81-300/Fax: (31)2356-81-388

**OMRON ELECTRONICS LLC**

2895 Greenspoint Parkway, Suite 200  
Hoffman Estates, IL 60169 U.S.A.  
Tel: (1) 847-843-7900/Fax: (1) 847-843-7787

**OMRON ASIA PACIFIC PTE. LTD.**

No. 438A Alexandra Road # 05-05/08 (Lobby 2),  
Alexandra Technopark,  
Singapore 119967  
Tel: (65) 6835-3011/Fax: (65) 6835-2711

**OMRON (CHINA) CO., LTD.**

Room 2211, Bank of China Tower,  
200 Yin Cheng Zhong Road,  
PuDong New Area, Shanghai, 200120, China  
Tel: (86) 21-5037-2222/Fax: (86) 21-5037-2200

**Authorized Distributor:**

© OMRON Corporation 2013-2016 All Rights Reserved.  
In the interest of product improvement,  
specifications are subject to change without notice.

**Cat. No. GSCC-009D**

1216 (0313) (W)