

**Global Service and  
Support Catalog for OMRON  
Control Devices**

**OMRON**



# Global Service Support Catalog



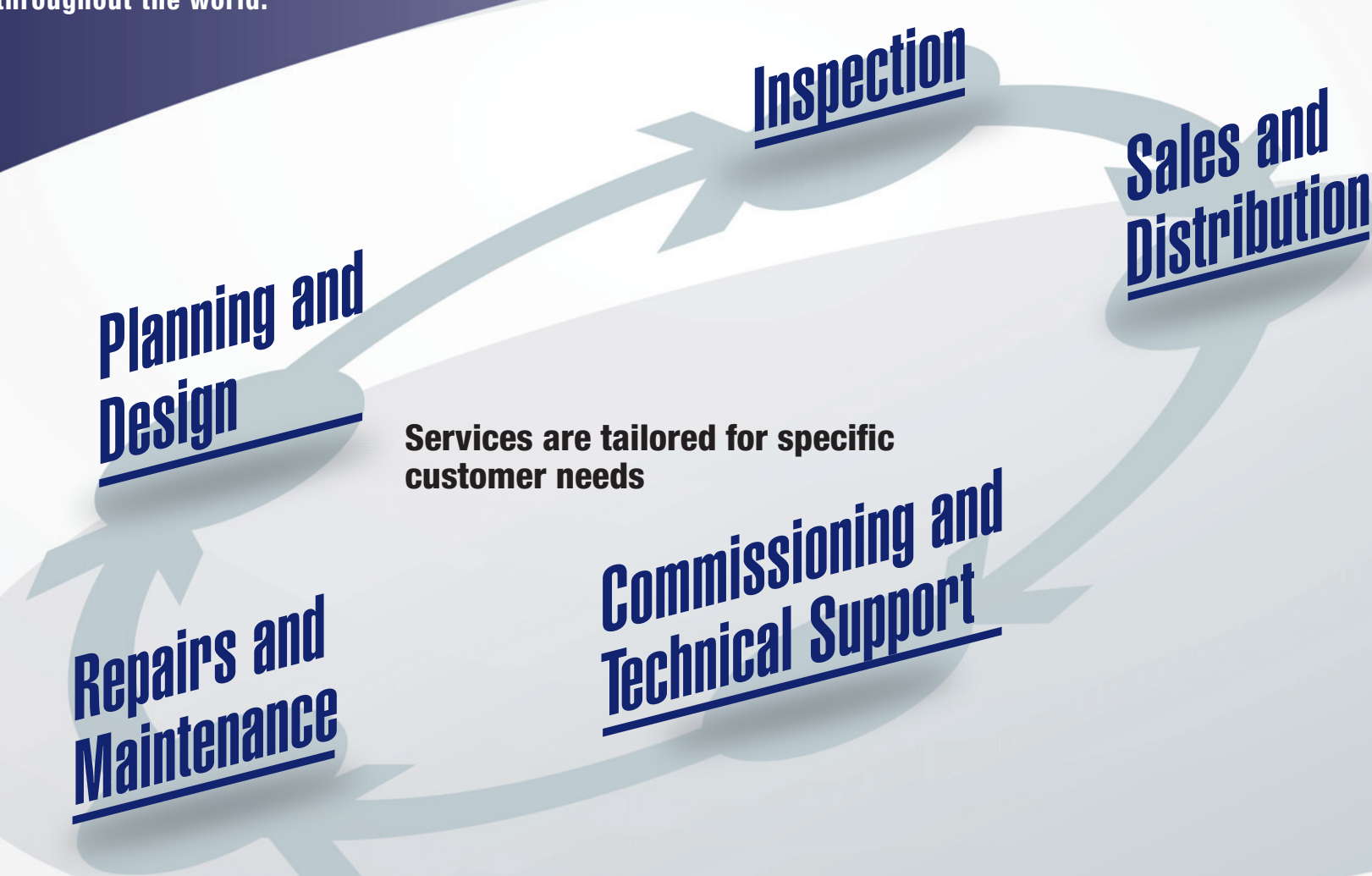
Making Manufacturing  
Reliable Worldwide

realizing



# OMRON's Total Service Support with Global Connections

OMRON seeks to help the manufacturing industry in locations throughout the world.



## Services for All Your Needs

- e-learning
- Technical consultation
- Training
- Internet

\*Not all services are available in all countries and areas. Refer to page 6 and after for details.

Planning and Design >> Inspection >> Sales and Distribution >> Commissioning and Technical Support >> Repairs and Maintenance

Complete Support



### Consulting

We use the latest technologies and product portfolios to provide our customers with the support they need, from selecting the optimal products and system design, to troubleshooting and repairs.



### Tsunagi Laboratories

We can test the connections between your devices and OMRON Programmable Controllers.

\*As of February 2013, this service is available only in Japan, China, and the Netherlands.



### Inventory Centers

OMRON has approximately 20 inventory centers at various locations around the world. We can quickly support our customers with product portfolios that are suitable for the needs of each particular site.



### Onsite Support Service

Our service engineers will travel to your facility and assist you in the event of any problems or to help you get your system commissioned, and also to provide the support required for the stable ongoing operation of your system.



### Repairs

We have maintenance facilities across the globe to reduce the lead time for repairs. We will help you get your facilities back into operation as quickly as possible.



### e-learning

Learn about OMRON products through our completely free online learning service courses available in thirteen languages. Courses range from introductory to advanced levels.

\*Available Languages  
Japanese, English, Chinese, Korean, Vietnamese, Thai, Indonesian, Portuguese, French, Spanish, Italian, German, and Russian.



### Technical Consultation

We are happy to provide consultation if you have any questions about our products, from selecting the right products, to setup and troubleshooting.



### Training

We provide a variety of courses at our locations worldwide, such as regularly scheduled and customized seminars. Our training is also provided in your local native language.

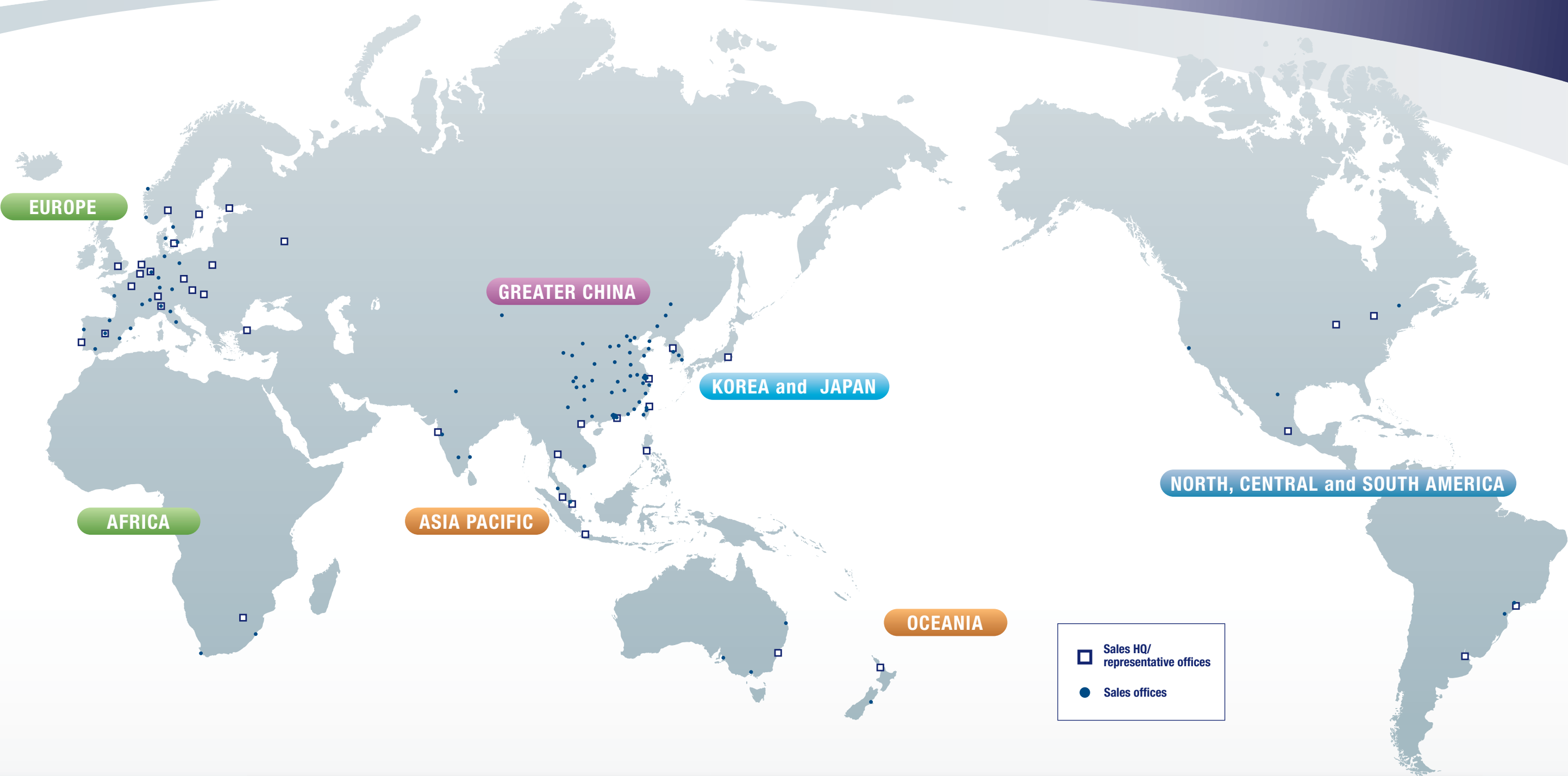


### Internet

OMRON has approximately 40 websites in different regions around the world. We also have catalogs and manuals available in your native language.



OMRON has a support network of 150 locations in 40 countries and regions. These locations are also partnered with local distributors to provide a full range of services.



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# GREATER CHINA



## CHINA

<b>Sales HQ</b>	OMRON INDUSTRIAL AUTOMATION(CHINA) CO., LTD.
<b>Address</b>	Room 2211, Bank of China Tower, 200 Yin Cheng Zhong Road, PuDong New Area, Shanghai, 200120, China
<b>TEL/FAX</b>	TEL : 86-21-5037-2222 FAX : 86-21-5037-2200
<b>Languages</b>	Chinese and English
<b>Web site</b>	<a href="http://www.fa.omron.com.cn/">www.fa.omron.com.cn/</a>



### Sales Office Locations

● Beijing	TEL : 86-10-5739-5399	FAX : 86-10-5739-5366	● Zhengzhou	TEL : 86-371-65585585	FAX : 86-371-65585197
● Tianjin	TEL : 86-22-83192085	FAX : 86-22-83192087	● Hefei	TEL : 86-551-3639629	FAX : 86-551-3632093
● Qingdao	TEL : 86-532-66775819	FAX : 86-532-66775820	● Nanchang	TEL : 86-791-86304711	FAX : 86-791-86304733
● Jinan	TEL : 86-531-82929795	FAX : 86-531-82922707	● Changsha	TEL : 86-731-84585551	FAX : 86-731-84585550
● Yantai	TEL : 86-535-6865018	FAX : 86-535-6865016	● Guangzhou	TEL : 86-20-8755-7798	FAX : 86-20-8755-3058
● Tangshan	TEL : 86-315-6328516	FAX : 86-315-6328518	● Dongguan	TEL : 86-769-22423200	FAX : 86-769-22423260
● Shijiazhuang	TEL : 86-311-86918122	FAX : 86-311-86918216	● Shenzhen	TEL : 86-755-2694-8238	FAX : 86-755-2694-8538
● Taiyuan	TEL : 86-351-5229870	FAX : 86-351-5229860	● Foshan	TEL : 86-757-83305268	FAX : 86-757-83305628
● Dalian	TEL : 86-411-39948181	FAX : 86-411-39948182	● Zhongshan	TEL : 86-760-8822-4545	FAX : 86-60-8822-8105
● Liaoning	TEL : 86-24-22815131	FAX : 86-24-22815130	● Shantou	TEL : 86-754-88706001	FAX : 86-754-88706654
● Changchun	TEL : 86-431-81928301	FAX : 86-431-81928300	● Fuzhou	TEL : 86-591-88088551	FAX : 86-591-88088553
● Harbin	TEL : 86-451-53009917	FAX : 86-451-53009920	● Xiamen	TEL : 86-592-2686709	FAX : 86-592-2682320
● Kunshan	TEL : 86-512-50110866	FAX : 86-512-50116667	● Nanning	TEL : 86-771-5531371	FAX : 86-771-5553114
● Suzhou	TEL : 86-512-6866-9277	FAX : 86-512-6866-9280	● Chengdu	TEL : 86-28-86765345	FAX : 86-28-86527365
● Wuxi	TEL : 86-510-85169303	FAX : 86-510-82793748	● Guiyang	TEL : 86-816-2687-423	FAX : 86-816-2687-423
● Nanjing	TEL : 86-25-8324-0556	FAX : 86-25-8324-2303	● Zigong	TEL : 86-813-8255-616	FAX : 86-813-8255-626
● Zhangjiagang	TEL : 86-512-5631-3157	FAX : 86-512-56313160	● Chongqing	TEL : 86-23-68796406	FAX : 86-23-68796409
	TEL : 86-512-5631-3158		● Wanzhou	TEL : 86-23-5875-6096	FAX : 86-23-5875-6096
	TEL : 86-512-5631-3159		● Guiyang	TEL : 86-851-4812320	FAX : 86-851-4812647
● Xuzhou	TEL : 86-516-83736516	FAX : 86-516-83759516	● Kunming	TEL : 86-871-3527224	FAX : 86-871-3527260
● Hangzhou	TEL : 86-571-8765-2855	FAX : 86-571-8765-2858	● Xi'an	TEL : 86-29-8885-1505	FAX : 86-29-8538-1151
● Ningbo	TEL : 86-574-2788-8220	FAX : 86-574-2788-8221	● Yinchuan	TEL : 86-951-5670-076	FAX : 86-951-5670-076
● Wenzhou	TEL : 86-577-88919195	FAX : 86-577-88919198	● Lanzhou	TEL : 86-931-8720101	FAX : 86-931-8733535
● Wuhan	TEL : 86-27-8228-2145	FAX : 86-27-8228-2140	● Xining	TEL : 86-971-6255-869	FAX : 86-971-6255-869
	TEL : 86-27-8228-2146	FAX : 86-27-8228-2141	● Urumchi	TEL : 86-991-5198587	FAX : 86-991-5198577
	TEL : 86-27-8228-2147				
	TEL : 86-27-8228-2148				

Contact your local sales headquarters or sales location for more information.

## Services

Technical Consultation	Operating hours: 08:30 to 19:00 Monday through Friday (excluding holidays) Chinese Technical Consultation Center TEL : 400-820-4535 (Languages: Chinese and English) FAX : 86-21-50504618 E-mail : customer_support@gc.omron.com OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, FAX, or e-mail.
Onsite Support Service	Our technicians will travel to your location to provide a full range of support from commissioning, introduction (including Vision Sensors), onsite repairs, and maintenance.
Training	Courses: 15 in all, including courses on Controllers, motion control, Sensors, and more. Language: Chinese Locations: Shanghai, Beijing, Guangzhou, Wuxi, Qingdao, Wuhan, Xi'an, Xiamen, and Chengdu
Repairs	Repairs can be completed possibly within four working days (for onsite repairs).
Documents	Catalogs, manuals, and FAQs are available in Chinese.

We also provide a variety of services in Japanese for Japanese companies.

### Japanese Desk

China [Beijing] TEL : 86-10-5739-5399 (Extension: 1808)	China [Dalian] TEL : 86-411-3994-8181 (Extension: 216)	China [Shenzhen] TEL : 86-755-2694-8238 (Extension: 517, 509)
China [Tianjin] TEL : 86-22-8319-1580 (Extension: 127)	China [Shanghai, Jiangsu, Zhejiang] TEL : 86-21- 5037-2222 (Extension: 2673, 2675)	China [Guangzhou] TEL : 86-20-8755-7798 (Extension: 210)

This is the support desk for our Taiwanese corporate customers.

### Taiwanese Desk

China  
TEL : 86-21-6100-6051  
(Extension: 2687)

This is the support desk for our Korean corporate customers.

### Korean Desk

China  
TEL : 86-21-6100-6051  
(Extension: 2225)

## Full-range Service and Support Network in China

OMRON aims to never be out of your reach with a complete support network for OMRON products via phone, the Web, or seminars.

Planning  
and  
Design

Consulting



### Technical Consultation

**New extended hours from 08:30 to 19:00.**

For our Chinese Technical Consultation Center, call 400-820-4535. An automated guidance system is available 24 hours a day.

You can find answers to frequently asked questions on our website or in our information pamphlets. We have six different pamphlets available depending on the type of product (Controllers, Sensors, etc.).

Inspection



### Connection Testing at Tsunagi Laboratories, Shanghai

OMRON is here to support the connections between our Programmable Controllers and other third-party devices. Connection guides are also available in Chinese.

We also  
provide a guided tour  
of our OMRON Shanghai  
Factory where you can  
see OMRON's ideas  
at work.

Commissioning  
and  
Technical Support



### Solving Problems in the Solution Plaza

Customers can come into this showroom and use actual OMRON products together with OMRON representatives to determine the best plan of action for their manufacturing needs.

Repairs  
and  
Maintenance



### Repairs

OMRON provides fast system repair support. OMRON can provide feedback of the initial consultation results with photographs (location of malfunction, time to repair, and cost) within 24 hours and can complete repairs possibly in four working days. You can view the results of the initial consultation and repair reports on the Web.

### Free Pickup Service

OMRON will travel directly to your location to pick up the product for repair within one hour. This service has a 96% customer satisfaction rate.

### Short Message Service

OMRON can contact you via SMS for pickup, initial consultation, completion of repairs, or return of the product.

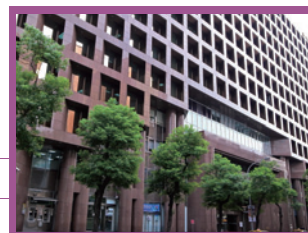
# HONG KONG



<b>Sales HQ</b>	OMRON ELECTRONICS (HK) LTD.
<b>Address</b>	1603A-04, Tower 5, China Hong Kong City, 33 Canton Road, Tsim Sha Tsui, Kowloon, Hong Kong.
<b>TEL/FAX</b>	TEL : 852-2375-3827 FAX : 852-2375-1475
<b>Languages</b>	Chinese and English
<b>Web site</b>	<a href="http://www.fa.omron.com.cn/">www.fa.omron.com.cn/</a>

Contact your local sales headquarters for more information. Feel free to ask us about the services available in Hong Kong.

# TAIWAN



<b>Sales HQ</b>	OMRON TAIWAN ELECTRONICS INC.
<b>Address</b>	6F, Home Young Bldg., No.363, Fu-Shing N.Road, Taipei, Taiwan R.O.C
<b>TEL/FAX</b>	TEL : 886-2-2715-3331 FAX : 886-2-2712-6712
<b>Languages</b>	Chinese, English and Japanese
<b>Web site</b>	<a href="http://www.omron.com.tw/">www.omron.com.tw/</a>

## Sales Office Locations

- Hsinchu ..... TEL : 886-3-667-5557 FAX : 886-3-667-5558
- Taichung ..... TEL : 886-4-2325-0834 FAX : 886-4-2325-0734
- Tainan ..... TEL : 886-6-226-2208 FAX : 886-6-226-1751

## Services

Technical Consultation	Operating hours: 08:30 to 12:00 and 13:00 to 18:00 Monday through Friday (excluding holidays) Toll-free in Taiwan: 008-0186-3102 (Languages: Chinese and English) FAX : 002-86-21-50504618 OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
Onsite Support Service	Our technicians will travel to your location to provide a full range of support from design, commissioning, introduction (including Vision Sensors), onsite repairs, and maintenance.
Training	Courses: 12 in all, including courses on Controllers, motion control, Sensors, and more. Language: Chinese Locations: Taipei, Taichung, Tainan, and Hsinchu
Repairs	Repairs can be completed possibly within four working days (for onsite repairs).
Documents	Catalogs and manuals are available in Chinese, English, and Japanese.

Contact your local sales headquarters or sales location for more information.

We also provide a variety of services in Japanese for Japanese companies.

## Japanese Desk

Taiwan [Taipei]  
TEL : 886-2-2715-3331  
(Extension: 770)

# KOREA



# KOREA

<b>Sales HQ</b>	OMRON Electronics Korea CO., LTD.
<b>Address</b>	21Floor, Kyobo Tower B Wing, 1303-22, Seocho-Dong, Seocho-Gu, Seoul, Republic of Korea
<b>TEL/FAX</b>	TEL : 82-2-3483-7789 FAX : 82-2-3483-7788
<b>Languages</b>	Korean and Japanese
<b>Web site</b>	<a href="http://www.ia.omron.co.kr/">www.ia.omron.co.kr/</a>



## Sales Office Locations

- Busan ..... TEL : 82-51-635-3988 FAX : 82-51-634-3987
- Cheonan ..... TEL : 82-41-554-7161 FAX : 82-41-554-7164
- Gumi ..... TEL : 82-54-478-8300 FAX : 82-54-478-8301

Services	
Technical Consultation	Operating hours: 09:00 to 18:00 Monday through Friday (excluding holidays) OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
Onsite Support Service	Technicians from OMRON as well as our affiliated and other entrusted companies will travel to your location to provide a full range of support from design, commissioning, introduction (including Vision Sensors), onsite repairs, and maintenance.
Training	Courses: 5 in all, including courses on Controllers, motion control, and more. Language: Korean Location: Seoul
Repairs	The product is received from the customer and repairs are performed at the production factory. A substitute product can be provided on loan if necessary.
Documents	Catalogs and manuals are available in Korean, Japanese, and English.

Contact your local sales headquarters or sales location for more information.

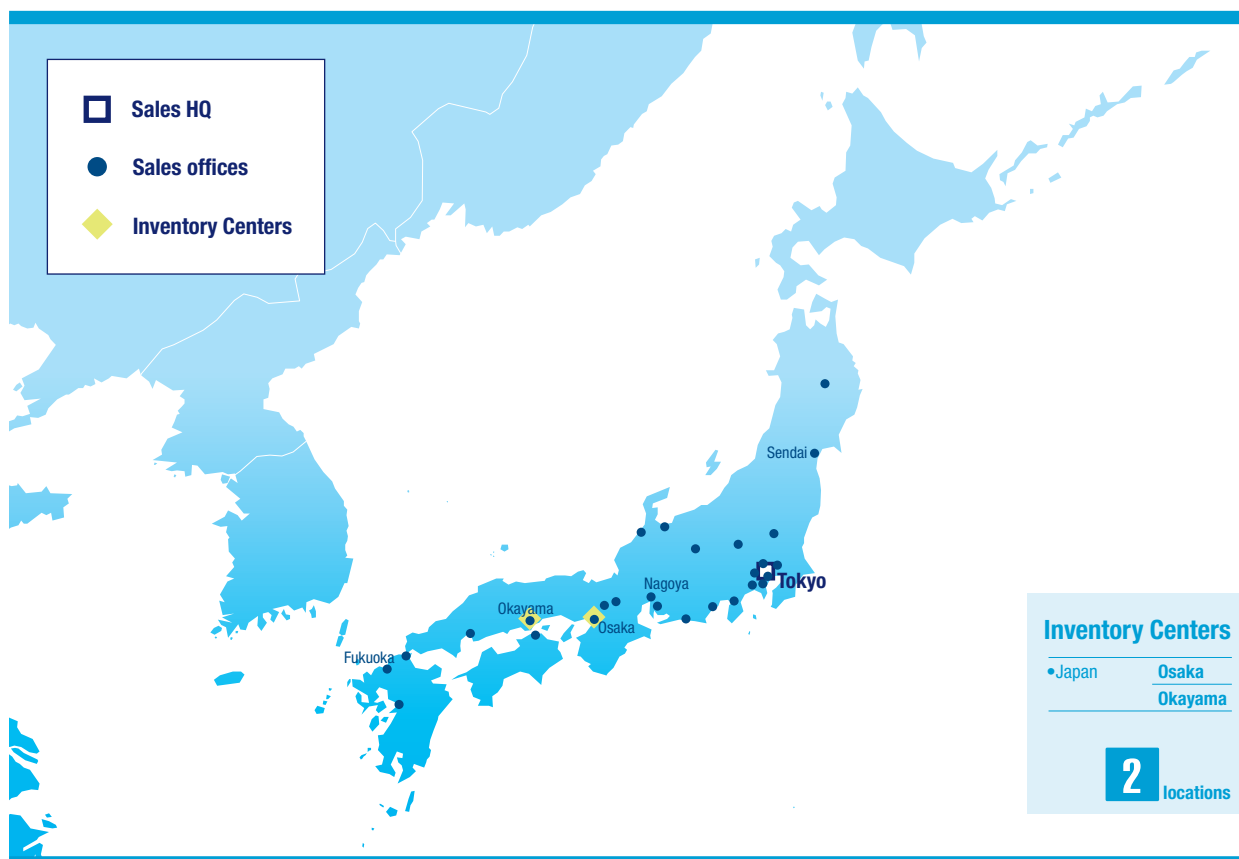
We also provide a variety of services in Japanese for Japanese companies. We have approximately 40 staff members in Korea who can provide Japanese support, so feel free to call whenever you need support.

## Japanese Desk

Korea [Seoul]  
TEL : 82-2-3483-7723  
TEL : 82-2-3483-7789



# JAPAN



# JAPAN

<b>Sales HQ</b>	OMRON Corporation Industrial Automation Company
<b>Address</b>	2-3-13, Kounan, Minato-ku, Tokyo Shinagawa Front Building 7F
<b>Language</b>	Japanese
<b>Web site</b>	<a href="http://www.fa.omron.co.jp/">www.fa.omron.co.jp/</a>



## Sales Office Locations

● Sendai	TEL : 81-22-265-0571	FAX : 81-22-265-1631	● Osaka	TEL : 81-6-6347-5811	FAX : 81-6-6347-5901
● Morioka	TEL : 81-19-604-7122	FAX : 81-19-604-7123	● Shiga	TEL : 81-77-588-9500	FAX : 81-77-588-9926
● Tokyo	TEL : 81-3-6718-3501	FAX : 81-3-6718-3514	● Kyoto	TEL : 81-75-325-1092	FAX : 81-75-325-1095
● Kashiwa	TEL : 81-4-7148-0690	FAX : 81-4-7148-0695	● Okayama	TEL : 81-86-231-3623	FAX : 81-86-231-2530
● Omiya	TEL : 81-48-645-8855	FAX : 81-48-645-9990	● Hiroshima	TEL : 81-82-247-0310	FAX : 81-82-247-0330
● Takasaki	TEL : 81-27-326-3456	FAX : 81-27-326-3459	● Takamatsu	TEL : 81-87-851-7737	FAX : 81-87-822-6155
● Utsunomiya	TEL : 81-28-633-5424	FAX : 81-28-637-2648	● Fukuoka	TEL : 81-92-414-3212	FAX : 81-92-414-3201
● Tachikawa	TEL : 81-42-524-6776	FAX : 81-42-524-6545	● Kitakyusyu	TEL : 81-93-511-8171	FAX : 81-93-511-8172
● Yokohama	TEL : 81-45-411-7285	FAX : 81-45-411-7284	● Kumamoto	TEL : 81-96-355-1611	FAX : 81-96-324-3262
● Atsugi	TEL : 81-46-297-3605	FAX : 81-46-297-3657			
● Matsumoto	TEL : 81-263-32-6561	FAX : 81-263-36-3219			
● Nagoya	TEL : 81-52-561-8670	FAX : 81-52-562-1729			
● Numazu	TEL : 81-55-977-9029	FAX : 81-55-977-9066			
● Shizuoka	TEL : 81-54-253-6182	FAX : 81-54-251-1036			
● Hamamatsu	TEL : 81-53-455-0081	FAX : 81-53-455-0082			
● Kariya	TEL : 81-566-23-9760	FAX : 81-566-23-9721			
● Kanazawa	TEL : 81-76-233-4770	FAX : 81-76-233-5010			
● Toyama	TEL : 81-76-441-1170	FAX : 81-76-442-2202			

Contact your local sales location for more information.

## Services

Technical Consultation	Open 365 Days 08:00 to 21:00 Toll-free in Japan: 0120-919-066 TEL : 81-55-982-5015 (Languages: Japanese) FAX : 81-55-982-5051 OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
Onsite Support Service	Our technicians will travel to your location to provide a full range of support from commissioning to the introduction and adjustment (including Vision Sensors), onsite repairs, and maintenance.
Training	Courses: 27 in all, including courses on Controllers, motion control, Sensors, HMI's, and more. Language: Japanese Locations: 40 locations throughout Japan
Repairs	Repairs can be completed possibly within five working days (for onsite repairs).
Documents	Catalogs and manuals are available in Japanese and English.

## Non-stop Customer Service, 365 Days a Year

We provide a full range of support for OMRON products.

Planning  
and  
Design

Consulting



### Technical Consultation

**Call any time between 08:00 and 21:00, 365 days a year.**  
For our Japanese Technical Consultation Center, call 0120-919-066.

We will respond to your problems as quickly as we can. We also provide free trial test devices of Sensors and other products so that you can be confident when making your purchase.

Inspection



### Connection Testing at Tsunagi Laboratories, Kusatsu

OMRON is here to support the connections between our Programmable Controllers and other third-party company devices. Connection instructions for tested devices and device settings are detailed and provided in customized network connection guides and sample programming. You can also experience the motion control capabilities of the latest control devices first-hand.

We also provide  
guided tours of our  
Kusatsu Factory.

Commissioning  
and  
Technical Support



### Onsite Support Service

Our highly qualified service engineers will travel to the site of your problem within 24 hours (and possibly as soon as four hours) to provide support for your repair needs.

### Emergency Shipment



Required products will be shipped that same day. We have a standard inventory of over 10,000 different models, including models that are no longer in production.

Repairs  
and  
Maintenance



### Repairs

OMRON provides fast system repair support. You can also check the progress of your requested repairs or analyses on the Web 24 hours a day.

### Free Pickup Service

OMRON will travel directly to your location to pick up the product for repair. Our specified delivery provider (Yamato Transport) will handle the packaging for shipment.

**For Questions about Our Onsite Services, Emergency Shipment, and Repairs**

**Call any time between 08:00 and 21:00, 365 days a year.**  
Toll-free in Japan: Please call to 0120-919-066.

# ASIA PACIFIC



## Complete Support

### Complete Support Network for Localization

OMRON has sales offices in the following seven countries in the Asia-Pacific region: India, Indonesia, Malaysia, Philippines, Singapore, Thailand, and Vietnam. We also have other local sales and representative offices that provide support for even greater reliability in using OMRON products. OMRON understands that localization is a common point of concern for our customers, and that is why we strive to provide a local means for purchasing our products, training engineers, and even discovering new local partners. Comprehensive support is provided for commissioning new systems in particular. Contact your local sales headquarters or office for more information.



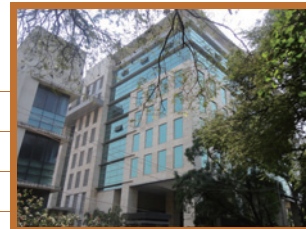
### Comprehensive Product Training

OMRON provides comprehensive product training for local technicians at our regional branch locations. We also provide training kits that use OMRON products to educational organizations in order to help promote the training of future technicians in the field. Our customers can also participate in free online training courses in Thai, Vietnamese, and Indonesian.

◀ Seminars in Vietnam

# INDIA

<b>Sales HQ</b>	OMRON AUTOMATION PVT. LTD.
<b>Address</b>	Office No-32, Kalpataru Square, Off Andheri-Kurla Road, Andheri East, Mumbai 400059, India
<b>TEL/FAX</b>	TEL : 91-22-4228-8400 FAX : 91-22-4275-5602
<b>Languages</b>	English and Hindi
<b>Web site</b>	<a href="http://www.omron-ap.co.in/">www.omron-ap.co.in/</a>



## Sales Office Locations

- Bangalore TEL : 91-80-67096400 / 67096406 FAX : 91-80-6709-6403
- Gurgaon TEL : 91-124-4921-700 FAX : 91-124-4921-777
- Chennai TEL : 91-44-4902-6100 FAX : 91-44-4351-9446
- Pune TEL : 91-20-4148-4600 FAX : 91-20-6620-6474

## Services

Technical Consultation	Operating hours: 09:00 to 17:30 Monday through Friday (excluding holidays) OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
Onsite Support Service	Our technicians will travel to your location to provide a full range of support from design, commissioning, introduction (including Vision Sensors), onsite repairs, and maintenance.
Training	Courses: 7 in all, including courses on Controllers, motion control, HMIs, and more. Language: English Locations: Bangalore, Gurgaon, and Pune
Repairs	Repairs can be completed possibly within five working days (for onsite repairs).
Documents	Catalogs and manuals are available in English.

Contact your local sales headquarters or sales location for more information.

We also provide a variety of services in Japanese for Japanese companies.

## Japanese Desk

India [Mumbai]  
TEL : 91-22-4228-8400

# INDONESIA

<b>Sales HQ</b>	PT. OMRON ELECTRONICS
<b>Address</b>	Menara Bidakara 1, Lt. 22 Jl. Jend. Gatot Subroto Kav. 71-73 Pancoran, Jakarta 12870 INDONESIA
<b>TEL/FAX</b>	TEL : 62-21-2949-7500 FAX : 62-21-2949-7555
<b>Languages</b>	English and Indonesian
<b>Web site</b>	<a href="http://www.omron.co.id/">www.omron.co.id/</a>



## Services

Technical Consultation	Operating hours: 08:30 to 17:15 Monday through Friday (excluding holidays) OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
Onsite Support Service	Our technicians will travel to your location to provide a full range of support from design, commissioning, introduction (including Vision Sensors), onsite repairs, and maintenance.
Training	Courses: Two Controller courses. Language: Indonesian Location: Jakarta
Repairs	Repairs can be completed possibly within five working days (for onsite repairs).
Documents	Catalogs and manuals are available in English.

Contact your local sales headquarters or sales location for more information.

We also provide a variety of services in Japanese for Japanese companies.

## Japanese Desk

Indonesia  
TEL : 62-21-2949-7500

\* Say "Please, Japan desk," if you are greeted in the local language.



# ASIA PACIFIC

## MALAYSIA



<b>Sales HQ</b>	OMRON ELECTRONICS SDN. BHD.
<b>Address</b>	Unit 1101, Level 11, Uptown 1, No. 1, Jalan SS21/58, Damansara Uptown, 47400 Petaling Jaya, Selangor Darul Ehsan, Malaysia
<b>TEL/FAX</b>	TEL : 60-3-7688-2888 FAX : 60-3-7688-2833
<b>Languages</b>	English, Malay and Chinese
<b>Web site</b>	<a href="http://www.omron-ap.com.my/">www.omron-ap.com.my/</a>

### Sales Office Locations

● **Johor** ..... TEL : 60-7-356-8388 FAX : 60-7-357-3488

● **Penang** ..... TEL : 60-4-643-5382 FAX : 60-4-644-9382

### Services

Technical Consultation	Operating hours: 08:30 to 17:30 Monday through Friday (excluding holidays) OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
Onsite Support Service	Our technicians will travel to your location to provide a full range of support for design, commissioning, introduction (including Vision Sensors), and onsite repairs.
Training	Courses: 5 in all, including courses on Controllers, motion control, Sensors, HMIs, and more. Language: English Location: Petaling Jaya
Repairs	Repairs can be completed possibly within five working days (for onsite repairs).
Documents	Catalogs and manuals are available in English.

Contact your local sales headquarters or sales location for more information.

We also provide a variety of services in Japanese for Japanese companies.

### Japanese Desk

Singapore  
TEL : 65-6835-3011

\* Say "Please, Japan desk," if you are greeted in the local language.

## PHILIPPINES



<b>Representative office</b>	OMRON ASIA PACIFIC PTE. LTD. MANILA REPRESENTATIVE OFFICE
<b>Address</b>	2F, Kings Court II Building, 2129 Don Chino Roces Avenue, corner Dela Rosa Street, 1231 Makati City, Metro Manila, Philippines
<b>TEL/FAX</b>	TEL : 632-811-2831/2836 FAX : 632-811-2583
<b>Languages</b>	English and Tagalog
<b>Web site</b>	<a href="http://www.omron-ap.com.ph/">www.omron-ap.com.ph/</a>

### Services

Technical Consultation	Operating hours: 08:30 to 17:30 Monday through Friday (excluding holidays) OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
Onsite Support Service	Our technicians will travel to your location to provide a full range of support from design, commissioning, introduction (including Vision Sensors), onsite repairs, and maintenance.
Training	Courses: 5 in all, including courses on Controllers, Sensors, HMIs, and more. Languages: English and Tagalog Location: Manila
Repairs	The product is received from the customer and repairs are performed at the production factory.
Documents	Catalogs and manuals are available in English.

Contact your local representative office for more information.

We also provide a variety of services in Japanese for Japanese companies.

### Japanese Desk

Singapore  
TEL : 65-6835-3011

\* Say "Please, Japan desk," if you are greeted in the local language.

# SINGAPORE



<b>Sales HQ</b>	OMRON ELECTRONICS PTE. LTD.
<b>Address</b>	438A Alexandra Road, #05-05/08, (Lobby 2) Alexandra Technopark, Singapore 119967
<b>TEL/FAX</b>	TEL : 65-6-547-6789 FAX : 65-6-547-6769
<b>Languages</b>	English and Chinese
<b>Web site</b>	<a href="http://www.omron-ap.com/">www.omron-ap.com/</a>

## Services

Technical Consultation	Operating hours: 08:30 to 17:15 Monday through Friday (excluding holidays) OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
Onsite Support Service	Our technicians will travel to your location to provide a full range of support from design, commissioning, introduction (including Vision Sensors), onsite repairs, and maintenance.
Training	Courses: 3 in all, including courses on Controllers, motion control, and more. Language: English Location: Singapore
Repairs	The product is received from the customer and repairs are performed at the production factory.
Documents	Catalogs and manuals are available in English.

Contact your local sales headquarters for more information.

We also provide a variety of services in Japanese for Japanese companies.

## Japanese Desk

Singapore  
TEL : 65-6835-3011

\* Say "Please, Japan desk," if you are greeted in the local language.

# THAILAND



<b>Sales HQ</b>	OMRON ELECTRONICS CO., LTD.
<b>Address</b>	Rasa Tower 2, 16th Floor, 555 Phaholyothin Road, Kwaeng Chatuchak, Khet Chatuchak, Bangkok 10900, THAILAND
<b>TEL/FAX</b>	TEL : 66-2-937-0500 FAX : 66-2-937-0501
<b>Languages</b>	English and Thai
<b>Web site</b>	<a href="http://www.omron-ap.co.th/">www.omron-ap.co.th/</a>

## Services

Technical Consultation	Operating hours: 08:30 to 17:30 Monday through Friday (excluding holidays) OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
Onsite Support Service	Our technicians will travel to your location to provide a full range of support for commissioning, introduction (including Vision Sensors), onsite repairs, and other technical issues.
Training	Courses: 8 in all, including courses on Controllers, motion control, and more. Language: Thai Location: Bangkok
Repairs	Repairs can be completed possibly within five working days (for onsite repairs).
Documents	Catalogs, manuals, and datasheets are available in English. Some manuals are available in Thai.

Contact your local sales headquarters for more information.

We also provide a variety of services in Japanese for Japanese companies.

## Japanese Desk

Thailand  
TEL : 66-2-942-6700  
(Extension: 753)

\* Say "Please, Japan desk," if you are greeted in the local language.

# ASIA PACIFIC

## VIETNAM

Representative office	OMRON ASIA PACIFIC PTE. LTD. HANOI REPRESENTATIVE OFFICE
Address	6th floor, 92 Hoang Ngan str., Trung Hoa, Cau Giay, Hanoi, Vietnam
TEL/FAX	TEL : 844-35563444 FAX : 844-35563443
Languages	English and Vietnamese
Web site	<a href="http://www.omron.com.vn/">www.omron.com.vn/</a>



### Sales Office Location

● Ho Chi Minh... TEL : 84-8-39204338 FAX : 84-8-39204335

### Services

Technical Consultation	Operating hours: 08:00 to 17:00 Monday through Friday (excluding holidays) OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
Onsite Support Service	Our technicians will travel to your location to provide a full range of support for design, commissioning, introduction (including Vision Sensors), and onsite repairs.
Training	Courses: 5 in all, including courses on Controllers, Sensors, HMIs, and more. Language: Vietnamese Locations: Hanoi and Ho Chi Minh
Repairs	Repairs can be completed possibly within five working days (for onsite repairs).
Documents	Catalogs and manuals are available in English. Some manuals are available in Vietnamese.

Contact your local representative office or sales location for more information.

We also provide a variety of services in Japanese for Japanese companies.

### Japanese Desk

Singapore  
TEL : 65-6835-3011

\* Say "Please, Japan desk," if you are greeted in the local language.

## OCEANIA

	Sales HQ
	Sales offices
	Inventory Center



### Inventory Center

● Australia Sydney

**1** location

## AUSTRALIA

<b>Sales HQ</b>	OMRON ELECTRONICS PTY. LTD.
<b>Address</b>	71 Epping Road, North Ryde, Sydney, NSW 2113, Australia
<b>TEL/FAX</b>	TEL : 61-2-9878-6377 FAX : 61-2-9878-6981
<b>Language</b>	English
<b>Web site</b>	<a href="http://www.omron.com.au/">www.omron.com.au/</a>



### Sales Office Locations

- **Brisbane** ..... TEL : 1300-766-766 FAX : 1300-434-682
- **Melbourne** ..... TEL : 1300-766-766 FAX : 1300-434-682
- **Adelaide** ..... TEL : 1300-766-766 FAX : 1300-434-682

### Services

Technical Consultation	Operating hours: 08:30 to 17:00 Monday through Friday (excluding holidays) Australian Technical Consultation Center TEL : 1300-766-766 FAX : 1300-434-682 OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
Onsite Support Service	Our technicians will travel to your location to provide a full range of support for commissioning, introduction (including Vision Sensors), onsite repairs, and other technical issues.
Training	Courses: 5 in all, including courses on Controllers, Sensors, HMIs, and more. Language: English Locations: Sydney, Brisbane and Melbourne
Repairs	Repairs can be completed possibly within three working days (for onsite repairs).
Documents	Catalogs, manuals, and datasheets are available in English.

Contact your local sales headquarters or sales location for more information.

We also provide a variety of services in Japanese for Japanese companies.

### Japanese Desk

Singapore  
TEL : 65-6835-3011

\* Say "Please, Japan desk," if you are greeted in the local language.

## NEW ZEALAND

<b>Sales HQ</b>	OMRON ELECTRONICS LTD.
<b>Address</b>	65 Boston Road, Mt Eden Auckland New Zealand
<b>TEL/FAX</b>	TEL : 64-9-358-4400 FAX : 64-9-358-4411
<b>Language</b>	English
<b>Web site</b>	<a href="http://www.omron-ap.co.nz/">www.omron-ap.co.nz/</a>



### Sales Office Location

- **Christchurch** ..... TEL : 64-3-366-5091 FAX : 64-3-366-5090

### Services

Technical Consultation	Operating hours: 08:30 to 17:00 Monday through Friday (excluding holidays) OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
Onsite Support Service	Our technicians will travel to your location to provide a full range of support for commissioning, introduction (including Vision Sensors), onsite repairs, and other technical issues.
Training	Courses: Two Controller courses. Language: English Locations: Wellington and Christchurch
Repairs	The product is received from the customer and repairs are performed at the production factory.
Documents	Catalogs, manuals, and datasheets are available in English.

Contact your local sales headquarters or sales location for more information.

We also provide a variety of services in Japanese for Japanese companies.

### Japanese Desk

Singapore  
TEL : 65-6835-3011

\* Say "Please, Japan desk," if you are greeted in the local language.



# NORTH, CENTRAL & SOUTH AMERICA



## UNITED STATES

<b>Sales HQ</b>	OMRON ELECTRONICS LLC
<b>Address</b>	One Commerce Drive Schaumburg, IL 60173-5302 U.S.A
<b>TEL/FAX</b>	TEL : 1-847-843-7900 / 1-800-556-6766 FAX : 1-847-843-8261
<b>Languages</b>	English and Spanish
<b>Web site</b>	industrial.omron.us



### Sales Office Location

● **Fremont** ..... TEL : 1-510-608-3400 FAX : 1-847-285-8035

### Services

Technical Consultation	Operating hours: 08:30 to 17:00 Monday through Friday (excluding holidays) Technical Consultation Center TEL : 1-800-556-6766 OMRON will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, or FAX.
Onsite Support Service	Our technicians will travel to your location to provide a full range of support from design, commissioning, introduction (including Vision Sensors), onsite repairs, and maintenance.
Training	Courses: Three Controller courses. Language: English
Repairs	Repairs can be completed possibly within ten working days (for onsite repairs).
Documents	Catalogs and manuals are available in English.

Contact your local sales headquarters or sales location for more information.

We also provide a variety of services in Japanese for Japanese companies.

### Japanese Desk

Support in  
United States and Canada  
**United States [Chicago]**  
TEL : 1-847-285-7143

Support in  
Mexico, Brazil, and Argentina  
**United States [Atlanta]**  
TEL : 1-408-781-6418

# CANADA

<b>Sales HQ</b>	OMRON CANADA INC.
<b>Address</b>	885 Milner Avenue, Scarborough, Ontario, M1B 5V8 CANADA
<b>TEL/FAX</b>	TEL : 1-416-286-6465 / Toll-free in Canada: 1-866-986-6766 FAX : 1-416-286-6648
<b>Languages</b>	English, Spanish and French
<b>Web site</b>	industrial.omron.ca

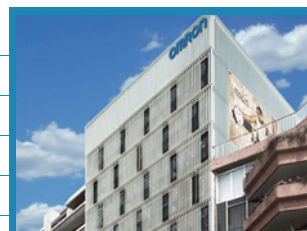


## Sales Office Location

● Montreal ..... TEL : 1-514-636-6676 FAX : 1-514-636-2959

# MEXICO

<b>Sales HQ</b>	OMRON ELECTRONICS DE MEXICO
<b>Address</b>	Lamartine 238, 4th floor, Col. Chapultepec Morales, Mexico Df, Zip 11570, Mexico
<b>TEL/FAX</b>	TEL : 52-55-5901-4300 / American Technical Consultation Center: 1-800-556-6766 FAX : 52-55-5901-4300
<b>Language</b>	Spanish
<b>Web site</b>	www.omron247.com



## Sales Office Location

● Monterrey ..... TEL : 52-81-1156-9910 FAX : 52-81-1086-2020

# BRAZIL

<b>Sales HQ</b>	OMRON ELETRONICA DO BRASIL LTDA.
<b>Address</b>	Sergeant Avenue Lourival Alves de Souza, 157 - Garden Taquaral 04675-020 Sao Paulo - SP
<b>TEL/FAX</b>	TEL : 55-11-2101-6300 FAX : 55-11-2101-6301
<b>Language</b>	Portuguese
<b>Web site</b>	industrial.omron.com.br



## Sales Office Locations

● Curitiba ..... TEL : 55-41-2105-5966 FAX : 55-41-2105-5901 ● Campinas ..... TEL : 55-19-3031-2040 FAX : 55-19-3031-2032

# ARGENTINA

<b>Representative office</b>	OMRON ELECTRONICS LLC BUENOS AIRES REPRESENTATIVE OFFICE
<b>Address</b>	Virrey del Pino 2477, Piso 3, (C1426EGQ) Buenos Aires
<b>TEL/FAX</b>	TEL : 54-11-4783-5300 FAX : 54-11-4783-5300
<b>Language</b>	Spanish
<b>Web site</b>	www.omron247.com



Contact your local sales headquarters, representative office, or sales location for more information. Feel free to ask us about the services available in each country.



## Services

Technical Consultation	Our European offices will provide consultation regarding product selection, operation, setup, troubleshooting, and maintenance via phone, FAX, or e-mail. Refer to pages 22 to 26 for contact information and the operating hours for each country.
Onsite Support Service	Our technicians will travel from our European office locations to your worksite to provide a full range of support for design, commissioning, introduction (including Vision Sensors), onsite repairs, and other technical issues.
Training	Educational courses on Controllers, motion control, Sensors, and more are also provided at our European offices in English and local native languages.
Repairs	Repairs are performed at our European Repair Center in the Netherlands. Repairs can be completed possibly within five working days (for onsite repairs).
Documents	Catalogs and manuals are available in localized and English versions.
Internet	Localized regional websites are available for individual countries and the OMRON Europe website (industrial.omron.eu) is available in English.

Contact your local sales headquarters or office (pages 22 to 26) if you wish to use this service.

We also provide a variety of services in Japanese for Japanese companies across all of Europe.

## Japanese Desk

Netherlands  
TEL : 31 23 568 1343

Inspection

Repairs  
and  
Maintenance

## Connection Testing at Tsunagi Laboratories, NETHERLANDS

OMRON is here to support the connections between our Programmable Controllers and other third-party devices.



## Repairs

Repairs for the European region are performed at OMRON's large-scale European Repair Center located in the Netherlands. Repairs can be completed possibly within five working days in order to get your system back into operation as quickly as possible.



## Free Pickup Service

Our specified delivery provider (DHL) will travel to your location to pick up the product to be repaired and will deliver the repaired product back to you within five working days.

# AUSTRIA

<b>Sales HQ</b>	OMRON ELECTRONICS G.m.b.H
<b>Address</b>	Europaring A03 503/505 (Campus 21) A-2345 Brunn am Gebirge Austria
<b>TEL/FAX</b>	TEL : 43 2236 377 800 FAX : 43 2236 377 800 160
<b>Mail</b>	omron.austria@eu.omron.com
<b>Web site</b>	industrial.omron.at/

## Languages

German and English



# BELGIUM

<b>Sales HQ</b>	OMRON ELECTRONICS NV/SA
<b>Address</b>	Stationsstraat 24 B-1702 Groot-Bijgaarden Belgium
<b>TEL/FAX</b>	TEL : 32 2 466 2480 FAX : 32 2 466 0687
<b>Mail</b>	info.be@eu.omron.com
<b>Web site</b>	industrial.omron.be/

## Languages

French, Dutch and English



# CZECH REPUBLIC

<b>Sales HQ</b>	OMRON ELECTRONICS SPOL. S R.O.
<b>Address</b>	Jankovcova 53 170 00 Praha 7 Czech Republic
<b>TEL/FAX</b>	TEL : 420 234 602 602 FAX : 420 234 602 607
<b>Mail</b>	office@omron.cz
<b>Web site</b>	industrial.omron.cz/

## Languages

Czech and English



# DENMARK

<b>Sales HQ</b>	OMRON ELECTRONICS A/S
<b>Address</b>	Lykkebækvej 2 4600 Køge Denmark
<b>TEL/FAX</b>	TEL : 45 43 440 011 FAX : 45 43 440 211
<b>Mail</b>	omron.dk@eu.omron.com
<b>Web site</b>	industrial.omron.dk/

## Languages

Danish and English



## Sales Office Location

• Aarhus ..... TEL : 45 43 440 011 FAX : 45 86 243 299

Contact your local sales headquarters or sales location for more information. Feel free to ask us about the services available in each country.



## FINLAND

Sales HQ	OMRON ELECTRONICS OY
Address	Bertel Jungin aukio 7 b FI-02600 Espoo Finland
TEL/FAX	TEL : 35 820 746 4200 FAX : 35 820 746 4250
Mail	info.fi@eu.omron.com
Web site	industrial.omron.fi/
Languages	Finnish and English



## FRANCE

Sales HQ	OMRON ELECTRONICS S.A.S.
Address	14 rue de Lisbonne 93561 Rosny Sous Bois cedex France
TEL/FAX	TEL : 33 1 5663 7000 FAX : 33 1 4855 9086
Mail	info_produit@eu.omron.com
Web site	industrial.omron.fr/
Languages	French and English



### Sales Office Locations

● Nantes ..... TEL : 0 825 825 679 FAX : 33 1 4855 9428 ● Lyon ..... TEL : 0 825 825 679 FAX : 33 1 4855 9428

## GERMANY

Sales HQ	OMRON ELECTRONICS GmbH
Address	Elisabeth-Selbert-Strasse 17 40764 Langenfeld Germany
TEL/FAX	TEL : 49 2173 680 00 FAX : 49 2173 680 0400
Mail	info.de@eu.omron.com
Web site	industrial.omron.de/
Languages	German and English



### Sales Office Locations

● Berlin ..... TEL : 49 30 4355770 FAX : 49 30 43557777 ● Bad Homburg ... TEL : 49 6172 495490 FAX : 49 6172 4954920  
 ● Hamburg ..... TEL : 49 40 767590 FAX : 49 40 76759599 ● Hallbergmoos ... TEL : 49 811 5415660 FAX : 49 811 54156699  
 ● Langenfeld ... TEL : 49 2173 68000 FAX : 49 2173 6800400 ● Nufringen ..... TEL : 49 7032 811310 FAX : 49 7032 811399

## HUNGARY

Sales HQ	OMRON ELECTRONICS KFT.
Address	Vaci ut. 45. C/6 1134 Budapest Hungary
TEL/FAX	TEL : 36 1 399 3050 FAX : 36 1 399 3060
Mail	infohun@eu.omron.com
Web site	industrial.omron.hu/
Languages	Hungarian and English



Contact your local sales headquarters or sales location for more information. Feel free to ask us about the services available in each country.

\*The information in this catalog was last updated in February 2013.

Visit the Sales Network section of our website at <http://www.fa.omron.co.jp/> for the latest information and updates.

# ITALY

Sales HQ	OMRON ELECTRONICS S.P.A.
Address	Viale Certosa 49 20149 Milano Italy
TEL/FAX	TEL : 39 02 326 81 FAX : 39 02 326 8282
Mail	info.it@eu.omron.com
Web site	industrial.omron.it/
Languages	Italian and English



## Sales Office Locations

- **Milano** ..... TEL : 39 02 3268777 FAX : 39 02 3268211
- **Bologna** ..... TEL : 39 051 6136611 FAX : 39 051 6130565
- **Terni** ..... TEL : 39 07 4454511 FAX : 39 0744 401865

# NETHERLANDS

Sales HQ	OMRON ELECTRONICS B.V.
Address	Wegalaan 61 2132 JD Hoofddorp The Netherlands
TEL/FAX	TEL : 31 23 568 1100 FAX : 31 23 568 1188
Mail	omron-nl@eu.omron.com
Web site	industrial.omron.nl/
Languages	Dutch and English



# NORWAY

Sales HQ	OMRON ELECTRONICS NORWAY A/S
Address	Ole Deviks vei 6 N-0666 Oslo Norway
TEL/FAX	TEL : 47 22 657 500 FAX : 47 22 658 300
Mail	omron.norway@eu.omron.com
Web site	industrial.omron.no/
Languages	Norwegian and English



## Sales Office Locations

- **Aalesund** ..... TEL : 47 70 151200 FAX : 47 70 151201
- **Stavanger** ..... TEL : 47 51 81 61 00 FAX : 47 51 81 61 01

# POLAND

Sales HQ	OMRON ELECTRONICS SP. Z O.O.
Address	ul. Cybernetyki 7A Budynek Luminar 02-677 Warszawa Poland
TEL/FAX	TEL : 48 22 458 6666 FAX : 48 22 458 6660
Mail	info.pl@eu.omron.com
Web site	industrial.omron.pl/
Languages	Polish and English



Contact your local sales headquarters or sales location for more information. Feel free to ask us about the services available in each country.

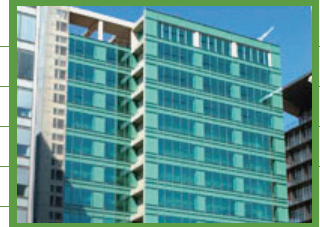
# EUROPE

## PORTUGAL

Sales HQ	OMRON ELECTRONICS IBERIA S.A.U.
Address	Edifício mar do Oriente Alameda dos Oceanos, Lote 1.07.1 - L 3.2 1990-616 Lisboa Portugal
TEL/FAX	TEL : 351 21 942 9400 FAX : 351 21 941 7899
Mail	info.pt@eu.omron.com
Web site	industrial.omron.pt/

### Languages

Portuguese and English



### Sales Office Location

● Porto ..... TEL : 351 22 715 5900 FAX : 351 22 713 5152

## RUSSIA

Sales HQ	OMRON ELECTRONICS
Address	Pravdy street 26 125040 Moscow Russia
TEL/FAX	TEL : 7 495 648 9450 FAX : 7 495 648 9451
Mail	omron_russia@eu.omron.com
Web site	industrial.omron.ru/

### Languages

Russian and English



## SPAIN

Sales HQ	OMRON ELECTRONICS IBERIA S.A.U.
Address	c/Arturo Soria 95 28027 Madrid Spain
TEL/FAX	TEL : 34 902 100 221 FAX : 34 902 361 817
Mail	omron@omron.es
Web site	industrial.omron.es/

### Languages

Spanish and English



### Sales Office Locations

● Madrid ..... TEL : 34 902 100 221 FAX : 34 902 361 817  
● Barcelona ..... TEL : 34 902 100 221 FAX : 34 902 361 817  
● Sevilla ..... TEL : 34 902 100 221 FAX : 34 902 361 817

● Valencia ..... TEL : 34 902 100 221 FAX : 34 902 361 817  
● Vitoria ..... TEL : 34 902 100 221 FAX : 34 902 361 817

## SWEDEN

Sales HQ	OMRON ELECTRONICS AB
Address	Färögatan 7 164 40 Kista Sweden
TEL/FAX	TEL : 46 8 632 3500 FAX : 46 8 632 3540
Mail	omron.sweden@eu.omron.com
Web site	industrial.omron.se/

### Languages

Swedish and English



### Sales Office Locations

● Gothenburg ..... TEL : 46 8 632 3500 FAX : 46 8 632 3540

● Malmö ..... TEL : 46 8 632 3500 FAX : 46 8 632 3540

Contact your local sales headquarters or sales location for more information. Feel free to ask us about the services available in each country.

\*The information in this catalog was last updated in February 2013.

Visit the Sales Network section of our website at <http://www.fa.omron.co.jp/> for the latest information and updates.

# SWITZERLAND

Sales HQ	OMRON ELECTRONICS AG
Address	Blegi 14 CH-6343 Rotkreuz Switzerland
TEL/FAX	TEL : 41 41 748 1313 FAX : 41 41 748 1346
Mail	info.ch@eu.omron.com
Web site	industrial.omron.ch/
Languages	German, French, Italian and English



## Sales Office Location

● Lausanne . . . . TEL : 41 21 6437575 FAX : 41 21 6437570

# TURKEY

Sales HQ	OMRON ELECTRONICS LTD.
Address	Silkar Plaza Maltepe Cad. No:6 kat:4, 34030 Topkapı Bayrampasa Istanbul Turkey
TEL/FAX	TEL : 90 212 467 3000 FAX : 90 212 467 3030
Mail	info.tr@eu.omron.com
Web site	industrial.omron.com.tr/
Languages	Turkish and English



# UNITED KINGDOM

Sales HQ	OMRON ELECTRONICS LTD.
Address	Opal Drive Fox Milne MK15 0DG Milton Keynes United Kingdom
TEL/FAX	TEL : 44 1908 258 258 FAX : 44 1908 258 158
Mail	uk@eu.omron.com
Web site	industrial.omron.co.uk/
Language	English





# AFRICA

- Sales HQ
- Sales offices
- Inventory Center



## Inventory Center

•South Africa    **Johannesburg**

**1** location

# SOUTH AFRICA

Sales HQ	OMRON ELECTRONICS (Pty) LTD.
Address	22 Friesland Drive Longmeadow Office Park South Modderfontein, 1640 South Africa
TEL/FAX	TEL : 27-11-579-2600    FAX : 27-11-608-3515
Language	English
Web site	<a href="http://industrial.omron.co.za/">industrial.omron.co.za/</a>



## Sales Office Locations

● Cape Town ..... TEL : 27-215-51-24-48    FAX : 27-215-52-95-21    ● Durban ..... TEL : 27-312-79-31-00    FAX : 27-312-79-31-50

We also provide a variety of services  
in Japanese for Japanese companies.

## Japanese Desk

Netherlands

TEL : 31 23 568 1343

Contact your local sales headquarters or sales location for more information.

## “Working for the benefit of society”

– Omron will continue putting this core value into practice by innovating to find solutions to emerging social needs.



## A challenging spirit

### – Omron’s inimitable “DNA”

Omron traces its beginnings to 1933, when founder Kazuma Tateisi began production of his independently developed X-ray timers at Tateisi Electric Manufacturing Co. Since that time, Omron has produced a steady stream of breakthroughs in automation technology that have contributed to the improvement of productivity in a variety of industries.

Omron’s consistent efforts to accurately anticipate the potential needs of society and develop businesses to satisfy them have made the Omron Group what it is today.

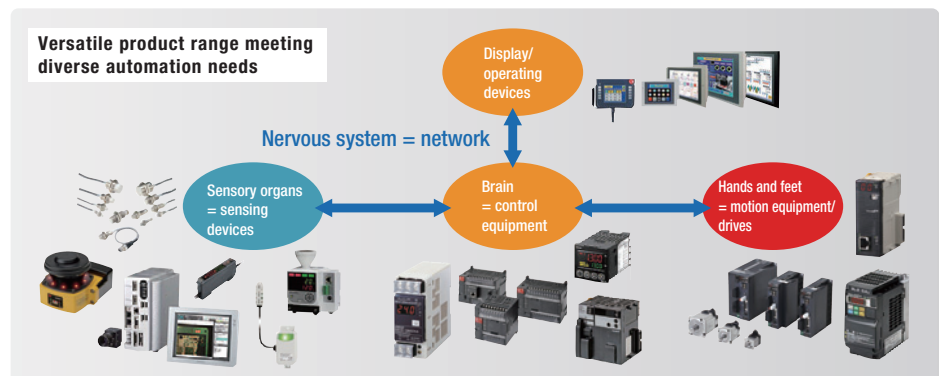
Kazuma Tateisi’s passion and progressive attitude live on in the hearts of today’s Omron employees as they continuously rise to each new challenge.

## Leading the world in monozukuri innovation.

Omron is a global supplier of products and services designed for manufacturing businesses, from factory automation (FA) systems for all types of production lines to electronic components contained in end products. A reliable partner for manufacturing businesses around the world, Omron applies its proprietary Sensing & Control technologies to its pursuit of innovation of both production processes and products.

## A diverse product range meeting the demands of manufacturers the world over.

The shift from manual to automated production is accelerating throughout the world in response to growing demand for rapid delivery of a diverse range of products to an ever greater number of people. Omron provides a comprehensive line of products that are essential for automated production operations, including sensors that serve as sensory organs providing “sight,” “tactile perception,” etc.; controllers that serve as “brains;” motion equipment and drives that serve as “hands and feet;” and networks that serve as “nervous systems” to connect them. Omron offers solutions to varying levels of automation needs to customers around the world, from entry-level automation to state-of-the-art automated lines.



\* The information in this catalog was last updated in February 2013.

Visit the Sales Network section of our website at <http://www.fa.omron.co.jp/> for the latest information and updates.

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